Rev. Date: 20.07.16

Dept: LIRC

St. Francis Institute of Management and Research Doc. Title: Risk Register ISO 9001:2015



ISO-9001-2015 Risk Register (2019-20)

Department: Learning and Information Resource Centre(LIRC)

Head of the Department: Ms. Papinder K. Nagi

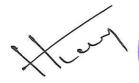
Date: 13th April 2019

Sr. No	Clause No	Risk Description	Category of Risk	Implications	Frequency	Severity	Risk level	Mitigation	Contingency
1		Collection development strategy fails to address changing nature of scholarly record and book selection processes lack updation with proliferation of new content		Delay in Process (Matching demand and Supply)	1	2	2	1. Collecting the Prescribed textbooks from the syllabus books from the faculty members and order the same. 2. The librarian will prepare the list of latest books to be added according to the syllabus and procure the same. 3. Librarian will suggest the textbooks of similar content books as and when the syllabus is updated	1. Whenever the new syllabus comes listing out the reference books and order the same. 2. Provide the alternative textbooks for ready reference
2		Library physical storage space is not appropriately managed or optimized, placing constraints on collection of books growth	Ops	Complaints at institute level (Due to Lack of Space)	4	3	12	Weeding out Process is taking place every year and accommodate the new collection.	Provision for Compact shelves.

obj 1

obj. 5







Rev. Date: 20.07.16 Dept: LIRC

St. Francis Institute of Management and Research Doc. Title: Risk Register ISO 9001:2015



Dent: LIRC				100 0001.2	-010				
Dept: LIRC	Library user satisfaction varies due to changing user needs	market	complaints at institute level	2	* 1		1. The Orientation will be provided about the availability and limitations. 2. Training provided by the Librarian and Asst. Librarian to faculty/staff/students in advance about the rules and regulations and displaying the same on the Notice Board	Provison of taking feedback in the descriptive manner so that we can address the users needs in better way.	obj. 2
4	Digital content is lost as a result of not being properly managed and preserved	IT	damage at departmental level (Physical/data)	2	2	4	Library has separate shelving provison for CD's and DVD's and these materials are not issued outside the library	SFIMAR Events photos/videos CD's and DVD's mirror is kept on NAS server	06.4
5	Loss of library assets, content or access due to natural hazard	Ops	damage at departmental level (Physical/data)	1	5	5	Staff to be informed on safe handling practice and usage instructions	Equipment to be placed and used in appropriate location isolated from flammable materials	obj. 3
6	Theft, mishandling, and misshelving	Ops	Minor Financial loss	3	2	6	Library staff to make sure Proper checkout process to be in place and users are asked to keep the books on table rather than putting it on shelves	library staff will	·6-5



Rev. Date: 20.07.16

3t. Francis Institute of Management and Research

Doc. Title: Risk Register



Dept: LIRC				ISO 9001:2	2015	Terror Charles		
7	Workplace environmental conditions	Ops	customer complaints, , major delay in operations	4	2	8	Temperature: must be maintained Poor lighting: a sufficient level of lighting to be maintained particularly in passageways and near emergency exits – broken bulbs to be replaced regularly Ventilation: where there are photocopiers in interior rooms ventilation needs to be safeguarded Furniture layout: furniture and equipment must be laid out and maintained so as to permit free movement and the avoidance of injuries	to ensure that environmental conditions are monitored and acceptable conditions maintained
8	Insect infestation/Dam age to books	Ops	Minor Financial Loss	3	2	6	Pest control & proper dusting to be done on regular basis	

Mitigation: What we are doing to avoid the risk Contingency: What we will do if it happens

Market Risk
Financial Risk
Operational Risk
Regulatotory and Statutory Risk
HR Risk
Students Development & Performance Risk
Brand Image Risk
IT Risk

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Rev. Date: 20.12.18

Dept: LIRC

St. Francis Inst. of Management & Research

Doc. Title: Risk Register

AS PER ISO 9001: 2015



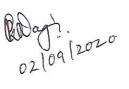
ISO-9001-2015 Risk Register (2019-20/21) Covid19 Lockdown

Department: Learning and Information Resource Centre(LIRC)

Head of the Department: Ms. Papinder K. Nagi

Date: 2nd Sep 2020

Sr. N o	Clause No	Risk Description	Category of Risk	Implications	Frequency	Severity	Risk level	Mitigation	Contingency
1		Collection development strategy fails to address changing nature of scholarly record and book selection processes lack updation with proliferation of content in new format	Ops/IT	Delay in Process (Matching demand and Supply)	1	3	3	1. Collecting the Prescribed textbooks from syllabus from the faculty members and order the same in Digital format. 2. The librarian will prepare the list of latest E-Books to be added according to the syllabus and procure the same. 3. Librarian will suggest the E-books of similar content books as and when the syllabus is updated	1. Whenever the new E-Books related to syllabus comes listing out the reference books and order the same. 2. Provide the alternative textbooks in digital format for ready reference through library consortium/open source.





Rev. Date: 20.12.18 Dept: LIRC

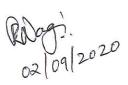
St. Francis Inst. of Management & Research

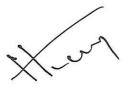
Doc. Title: Risk Register

AS PER ISO 9001: 2015



2	Lack of relevant content in Digital format. All textbooks not available in Electronic format	Regulatory & Statutory Risk	Complaints at department level (Content)	1	3	3	Library will provide teaching content for the faculty by coordinating with publisher and only portion of the content can be shared with users keeping in view the copyright rules, citing the original source.	Provision of content permissible as per copyright rules with the users in closed group.
3	Access to digital content limited to campus	Ops/IT	Complaints at department level	2	2	4	1. The Orientation provided about the availability of E-resources and limitations of access on campus 2. Training provided by the Librarian and Asst. Librarian to faculty/staff/students in advance or on specific request and displaying the links of the resources on the Notice Board and SFIMAR website	Provision of remote access to E-resources using software/LMS, that can also give usage report of resources to support the decision making, encouraging usage or discontinuation of a service and procurement of new resource/s.







Rev. Date: 20.12.18

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4	Irregularity/discontinuation of periodicals in print	Financial/Ops	Minor financial loss, damage at department level (data)	1	2	2	Library to make sure all periodicals are received. Correspondence with publisher/service provider in case of non-receipt of issues.	Request for digital copy in case of termination of print format or amount to be adjusted during renewal subscription/reimburse the same in case of termination of services.
5	Loss of library footfall	Ops	damage at departmental level (Data)	1	3	3	Visitor record is recorded in ERP and footfall captured on people counting machine per day/month/year	During lockdown period negligible users visit to library, every hit or visit to library resources/services to be considered as footfall.

Mitigation: What we are doing to avoid the risk Contingency: What we will do if it happens

Market Risk
Financial Risk
Operational Risk
Regulatory and Statutory Risk
HR Risk
Students Development &
Performance Risk
Brand Image Risk
IT Risk

02/09/2020



Rev. Date: 04-06-2018

Dept.: LIRC

St. Francis Institute of Management and Resear

Doc. Title: LIRC Procedure ISO 9001:2015



7	RECORDS		···	Detention
			Maintained	
to the second	Sr No	Title of the Record	by	Period
	1	List of students	LIB	3 Years
		Accession Register (Software containing Books &	LIB	3 Years
	2	Iournals)	LIB	1 Year
	3	Publisher Catalogue / Price List	LIB	3 Years
	4	Approval Memos file	LIB	3 Years
	5	Requisition File	LIB	3 Years
	6	Order File	LIB	3 Years
	7	Bill file List of Periodicals (Journals/Magazines/Newspapers)		
			LIB	3 Years
	8	Subscription file		5 Years/sinc
		101-6-		inception ti
		Project Report Record / AV Material Record (Photos,	LIB	Comment and the second
		CD/DVDs/Albums) / Cardex (LM software)		date for AV
	9			material
	10	Missing Books (Stock Verification)	LIB	3 Years
-	11	Online/Offline Database Subscription File	LIB	5 Years
}	12	Notice File	LIB	1 years
ŀ	13	Gate Pass	LIB	1 year
}	14	Induction File (Students /Staff / Faculty)	LIB	3 years
	15	Record of Question Papers	LIB	3 Years
4	16	Soft copy of QMS 1 & 2 on Intra server	LIB	Till revisio
		Demand Register	LIB	1 year
	17	List of Journal Cardex (LM Software)	LIB	2 year
	18		LIB	3 year
	19	List of Faculty and Staff	LIB	2 year
	20	Fine Register	LIB	1 month
	21	L M Software (Demand slip)	LIB	1 year
	22	Salvage Record Register	LIB	3Years
	23	Library Advisory Committee	LIB	3 Years
	24	Library Rules & Regulations	LIB	3 Years
	25	Department Performance file (Usage statistics)	LIB	3 Years
	26	Audit & Compliance File- ISO/ NAAC	LIB	3 Years
	27	Collaboration with Professional Bodies	LIB	5 Years
SEMA	28	SFIMAR Research Review File	LIB	3 Years
AGENRIA 1 BRES	29	Syllabus Copy File	LIB	5 Years
\30 A	30	Approved Vendor List and Analysis	FIR	J Teals

LIBRARY

Reviewed By: M.R.

Approved By: Director

Rev. Date: 04-06-2018

Dept.: LIRC

St. Francis Institute of Management and Resear Doc. Title: LIRC Procedure

ISO 9001:2015



		ISO 9001:2015	X
		PROCEDURE FOR LIRC	
		This procedure outlines the steps to be followed for	
	PURPOSE	services offered by the Library.	
		Applicable to all faculty, staff, students and other	
	SCOPE	stakeholders of SFIMAR	
	RESPONSIBILITY	Librarian	
	WORK	LIRC aims to support the teaching learning and research activities of the institute using the state-of-the art techniques in information management. LIRC is equipped with all modern facilities to provide conducive environment to its users. LIRC liaise with book & journal publishers/vendors, database vendors/aggregators, other local, National & International libraries through	
	4 ENVIRONMENT	membership to various library consortium.	
	5 REFERENCES	ISO 9001: 2015 Clause (7)	
	6 DEFINITION & A		
NAGENE		LIB : Librarian ASST.LIB: Assistant Librarian ADMN : Administrative Dept ATTD : Attendant OPAC : Online Public Access Cato loge. DDC : Dewey decimal classification. HOD : Head of Department. PO : Purchase Order ID Card : Identity Card. A/V : Audio Material CAS : Current Awareness Service. BOC : Brought on charge SOC : Struck on Charge	
R RES	¥	LAC : Library Advisory Committee	

Reviewed By: M.R.

Approved By: Director

Rev. Date: 04-06-2018

Dept.: LIRC

St. Francis Institute of Management and Resear Doc. Title: LIRC Procedure ISO 9001:2015



ISO-9001: 2015 Procedure Format

Action S	teps:	- 40-20-5			Oximplin (DEE	RECIEVER	
Clause	INPUT SOURCES	INPUT	ACTIVITY	RESPONS IBILITY	OUTPUT /REF RECORD	OF OUTPUT	KPI
8.01		SOCIAL SANGERS	PROCUREMENT AND ACQUISITION OF LIBRARY READING MATERIALS (PRINT / NON-PRINT/DATABASES)				15 days
,	Sellers catalogue,Publis	Faculty/Staff/Stu dent/Alumni requisitions	Receive books/databases on approval/trial basis from publishers and book vendors/ publishers catalogue and price list from publishers. This will be filed and kept.	LIB	Publisher Catalog/Price List	Library	from the request date
	hers site Publisher , Book Sellers catalogue,Publis hers site	Faculty/Staff/Stu dent/Alumni requisitions	File price list and maintain it till next updation is received. After receipt of updated price list discard old copy.	LIB	Price List	Library	
	Publisher , Book Sellers catalogue,Publis	Faculty/Staff/Stu dent/Alumni requisitions	Forward publisher's catalogue/Book seller catalogue to concerned department faculty/HOD/Top Management.	LIB	Price List	Students/Fac ulty/Staff/Alu mni	
	hers site Publisher , Book Sellers catalogue,Publis hers site	Faculty/Staff/Stu dent/Alumni requisitions	If book/publication is required by the members collect requisition form which is filled by them and approved by the Director for the purchase of the same. Review requisition to provide appropriate remarks.	LIB	Requisition File	Students/Fac ulty/Staff/Alu mni	15 days from th PO
	Publisher , Book Sellers catalogue,Publis hers site	Requisition File		LIB	Approval Memos/Databa se Subscription File	IIIITV/Stail/Alu	1

LIBRARY Approved By: Chairman Approved By: Director Reviewed By: M.R.

Rev. Date: 04-06-2018

Dept.: LIRC

St. Francis Institute of Management and Research Doc. Title: LIRC Procedure ISO 9001:2015



		ISO 9001:2015				
Book Sellers catalogue,Publis	Requisition File	The remaining books which are not approved for the purchase from the approval memos are returned to the book publishers or vendors respectively and issue gate pass for the same	LIB	Gate Pass	Book Publisher/Ven dors	
hers site Publisher Catalogues, Book Sellers catalogue,Publis	Book/Publisher Catalogues	To preserve book sellers catalogue/publishers catalogue for Bibliographical verification			Students/Fac ulty/Staff	
	dent/Alumni requisitions	OR Send Request for requisition by E-mail in the beginning of the Academic Year, before Book Exhibition or as and when Books on approval are received from the vendors. Receive requisition from members to purchase the documents.	LIB	Publisher Catalog/ Price List/Requisitio n File		
Publisher Catalogues, Book Sellers catalogue,Publis	dent/Alumni requisitions	· · · · · · · · · · · · · · · · · · ·	e.		Students/Fac ulty/Staff/Alu mni	z.
hers site Publisher Catalogues, Book Sellers catalogue,Publis	dent/Alumni requisitions	If book/publication is available but more number of copies are required by the faculty consult concerned HOD/faculty.	LIB	Publisher Catalogue	Students/Fac ulty/Staff/Alu mni	
hers site Publisher , Book Sellers catalogue,Publi hers site	dent/Alumni	u If book/necessary information is not available from requisition form refer concerned publisher catalogue and get bibliographical details and complete the requisition form.	LIB	Requisition File, Publishe Catalog	Students/Fac r ulty/Staff/Alu mni	
Publisher , Boo Sellers catalogue,Publ hers site	dent/Alumni	To put appropriate remarks on requisition, received by	LIB		Library	+1

Reviewed By: M.R. Approved By: Director Approved By: Chairman And Attachange

Rev. Date: 04-06-2018

Dept.: LIRC

St. Francis Institute of Management and Reseal Doc. Title: LIRC Procedure ISO 9001:2015



pt Line	•		ISO 9001:2015				
	Publisher , Book F Sellers catalogue, Publis hers site	aculty/Staff/Stu dent/Alumni requisitions	Policy for Procurement of Multiple Copies of Text Books will be restricted up to 5. 1. Procurement of multiple copies of textbooks will be based on the demand register enquiry from both faculty and students subject to a minimum of 3 demand entries in the demand register on the same title and author and out of 3 demands one should be from the concerned faculty member. (Note: students are required to mention the name of the concerned	LIB	Demand Pegister	Faculty/Staff/ Student/Alum ni	d
	Publisher , Book Sellers catalogue, Publis hers site	Faculty/Staff/Stu	faculty member). 2. Maximum 5 copies of the textbook will be kept in the library collection	LIB	Order file	Faculty/Staff/ Student/Alum ni	
8.03		Faculty/Staff/Stu dent/Alumni requisitions	To prepare purchase order (P.O) To place an order for the books/databases according to the requisition form given by the members. Payment details to be collected from the account section and recorded by the library.	LIB	Bill File/Database Subscription File	Faculty/Staff/ Student/Alum ni	30 days
	hers site Publisher Catalogues, Book Sellers catalogue,Publis		Receive publication, along with the Bill verify it against the order list and if it is not in accordance with the list return to the publisher/Book seller.	LIB	Gate Pass	Faculty/Staff/ Student/Alum ni	
GEM	hers site Publisher Catalogues, Book Sellers catalogue,Publishers site	Books	To Assign Accession No. for each Book.To assign Class No. to the book according to the DDC. and update the Accession Register	ASST. LIB	Accession Register	Faculty/Staff/ Student/Alum ni	1

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LIBRARY

Reviewed By: M.R.

Approved By: Director

Rev. Date: 04-06-2018

Dept.: LIRC

St. Francis Institute of Management and Resea

Doc. Title: LIRC Procedure ISO 9001:2015



		ISO 9001:2015				
Publisher , Book Sellers catalogue,Publis hers site	software	a) Enter book details in library databases and update the OPAC.	ASST. LIB	Accession	Faculty/Staff/ Student/Alum ni	
Publisher Catalogues, Book Sellers	Books	b)To put the authority stamp on the first page last page on edges of the book. Also put barcode labels.	5 -		Faculty/Staff/ Student/Alum ni	
catalogue,Publis Publisher , Book Sellers catalogue,Publis	Books	c) To paste spine label which contains Class No., Author mark and Accession No.	ATTD		Faculty/Staff/ Student/Alum ni	
hers site Publisher Catalogues, Book Sellers catalogue,Publis	Books	d) To prepare book card and put in book card pocket attached on last page of the book.			Faculty/Staff/ Student/Alum ni	
hers site Publisher , Book Sellers catalogue,Publis	Books	e) Once the Processing is done BOC action is initiated			Faculty/Staff/ Student/Alum ni	within i
hers site Publisher , Book Sellers catalogue,Publis	Books	The book processing is completed within a period of 10 days after receipt of books from the publisher	LIB	LM software	Users	
hers site Publisher , Book Sellers catalogue,Publis	Student Requisition	In case of receiving more than 3 requests for a book from a student then the same may be procured by the Librarian by raising a requisition	LIB	Demand Register	Faculty/Staff/ Student/Alum ni	
hers site Publisher , Book Sellers catalogue,Publis	Books	To display New Arrivals on New Arrival board for display for one week			Faculty/Staff/ Student/Alum ni	

LIBRARY Reviewed By: M.R.

Approved By: Director

Rev. Date: 04-06-2018

Dept.: LIRC

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St. Francis Institute of Management and Research Doc. Title: LIRC Procedure

Approved By: Chairman Are Alphone

ISO 9001:2015

			150 9001.2013				
	Publisher , Book Sellers catalogue, Publis hers site		For CD's, video Cassettes, Audio Cassettes, Floppies write AV No. (Sr. No.) on electronic media or put label, Update AV material register which are came along with books	LIB/ASST .LIB		Faculty/Staff/ Student/Alum ni	
			PERIODICALS				
8.04	Subscription,Inst	Faculty/Staff/Stu dent/Alumni	Receive Periodicals and make entry in the Receive Serial (ERP-Library module) and put serial number authority stamp on periodicals, scan content pages, share with users on Google Drive, Index articles and display them on periodical section	LIB/ASST .LIB/LIB ATTD.	List of Journals (LM Software)	Faculty/Staff/ Student/Alum ni	
	Exchange Publishers Websites, Journa I Subscription, Institutional	Faculty/Staff/Stu dent/Alumni requisitions	If the issues are not received by the library send reminders to the particular publisher or the vendors through email to get the same issue of the periodical	LIB	a	Faculty/Staff/ Student/Alum ni	
0.05	Exchange		PROJECT REPORTS				
F	MMS, PGDM, Part Time Students	Project Reports Coordinator	To collect Project Reports of students from the Faculty In-charge for Summer & Winter Projects and place accession number and authority stamp on them and update project report register in the LM software	LIB/ASST .LIB	Project Report Record (LM Software)	Faculty/Staff/ Student/Alum ni	15th Jul for Wint projects 0th October for Summe projects
		Project Reports	The Retention period of Project Reports is five years for Summer Projects and three years for Winter Projects	LIB	Project Report Record (LM Software)	Faculty/Staff/ Student/Alum ni	

Approved By: Director

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Dept.: LIRC

St. Francis Institute of Management and Resear Doc. Title: LIRC Procedure ISO 9001:2015



			130 9001.2013				
	MMS, PGDM, Part Time Students	Project Reports Coordinator	A.V. materials, Project reports are only for reference purpose. Do not issue them out of the library.		1	Faculty/Staff/ Student/Alum ni	
2.00	8		REGISTRATION OF STUDENTS:				
8.06	MMS, PGDM, Part Time Administrative	Students	Receive list of students admitted class wise from administrative department latest by 3rd week of August.	¥	List of Students	1	3rd we
	Department MMS, PGDM, Part Time Administrative	Books	The books are issued to the 1 st year students only after producing the valid Provisional Photo ID Card issued by ADMIN at the time of admission.	LIB/ASST. LIB	Identity Card	Administrativ e Department	Do
	Department MMS, PGDM, Part Time Administrative	Students	The permanent identity cards are issued to the students after taking the signature of the students in List of student's record. & the provisional card is taken back by ADMN	ADMN	Maintained in the ERP	Administrativ e Department	Do
	Department MMS, PGDM, Part Time Administrative	Students	In case of loss of I-card, admin will issue a new card to student with "Duplicate" written on it after collecting nominal fees from the students.	ADMN	Maintained in the ERP	Students	Within the control of
8.06.2	Department CMC	Alumni	Alumni card are issued to alumni by CMC. Access to library resources will be given on payment of security deposit of Rs. 5000/- to the library and account created for the alumni in ERP by IT dept.	CMC/LIB/IT	Alumni Card	Alumni	4th w
8.07	All Faculty/ Staff	Faculty/Staff	REGISTRATION OF FACULTY/STAFF: Receive an updated list of faculty from the Admin office for the Library record. ID card with barcode shall be issued through ERP by IT.	LIB	Identity Card	Administrativ e Department	as an when joine

LIBRARY

Reviewed By: M.R.

Approved By: Director

Approved By: Chairman

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Rev. Date: 04-06-2018

Dept.: LIRC

St. Francis Institute of Management and Resea

Doc. Title: LIRC Procedure ISO 9001:2015



			ISO 9001:2015				
	All Faculty/ Staff		For Faculty & staff the college ID card will be the library	LIB	Identity Card	Administrativ e Department	within a Month
			card.			C Department	
3.08			CIRCULATION SECTION: (applicable for Books and				
			Reading Materials)				
	MMS, PGDM,	User time and	Users should enter time-in and purpose of library visit on	ASST.LIB/AT			
	Part- Time	Purpose	Chiching horary and parion time out white		LM Software	Library	Annual(.
	Students,		library in 'Library Visitor Record' in ERP at the Circulation	TD			ne)
	Faculty, Staff		Counter				ne)
	MMS, PGDM,	Books	To receive Identity card (Borrower card) from student/staff			Faculty/Staff/	
	Part- Time		along with issued library material, if any.			Student/Alum	
	Students,					ni	
	Faculty, Staff						
	MMS, PGDM,	Books	Issue new book/publication to borrower as per demand and	-		Faculty/Staff/	
	Part- Time	Washington Co.	take his/her signature in book card and update due date slip	ASST.LIB	LM Software	Student/Alum	
	Students,			ATTD	Livi Software	ni	
	Faculty, Staff					111	
	MMS, PGDM,	Book Card	Keep the book card for library proof that the particular			Faculty/Staff/	
	12.	BOOK Card	document has been issued to a student. Update details in			100	
	Part- Time		the system.			Student/Alum	
	Students,		ino system.			ni	1
	Faculty, Staff		C the state of the				
	MMS, PGDM,	Books	At the time of returning take a book along with			Faculty/Staff/	
	Part- Time		borrower's card and verify reading materials for the	ASST.LIB	D 10-1	Student/Alum	3 L
	Students,		damage. If not found ok, student is asked to replace	/ATTD	Book Card	SS	
	Faculty, Staff		the book or take necessary action as per the library	/ / / / / / / / / / / / / / / / / / / /		ni	
			rules.				
	MMS, PGDM,	Books	If found ok, keep the book card in book card pocket				
	Part- Time	200,00	after adding the return date. Scan the borrower's card	, com i in		Faculty/Staff/	
	Students,		to check the issue details and confirm the same from	11001.22		Student/Alum	n
	Section 10 and 1			/ATTD		ni	
	Faculty, Staff		the system and update the LM software.				

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THUTE	38		\mathscr{M} on .
3		0	A. 49.7
LIBRARY E	=	1 3	25427140
A A A	1	1/200	
Reviewed By: M.R.	V	Approved By: Director	Approved By: Chairman
Marsay 10	10		

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St. Francis Institute of Management and Resea.

Doc. Title: LIRC Procedure ISO 9001:2015



pt.: LIR	iC .		ISO 9001:2015			Administrativ within a
	All Faculty/ Staff		For Faculty & staff the college ID card will be the library card.	LIB	Identity Card	e Department Month
8.08			CIRCULATION SECTION: (applicable for Books and			
	MMS, PGDM, Part- Time Students,	Books	To receive Identity card (Borrower card) from student/staff along with issued library material, if any.			Faculty/Staff/ Student/Alum ni
	Faculty, Staff MMS, PGDM, Part- Time Students,	ulty, Staff IS, PGDM, Books t- Time dents,	Issue new book/publication to borrower as per demand and take his/her signature in book card and update due date slip	ASST.LIB/ ATTD	LM Software	Faculty/Staff/ Student/Alum ni
	Faculty, Staff MMS, PGDM, Part- Time Students,	Book Card	Keep the book card for library proof that the particular document has been issued to a student. Update details in the system.			Faculty/Staff/ Student/Alum ni
	Faculty, Staff MMS, PGDM, Part- Time Students, Faculty, Staff	Books	At the time of returning take a book along with borrower's card and verify reading materials for the damage. If not found ok, student is asked to replace the book or take necessary action as per the library	ASST.LIB /ATTD	Book Card	Faculty/Staff/ Student/Alum ni
	MMS, PGDM, Part- Time Students, Faculty, Staff	Books	rules. If found ok, keep the book card in book card pocket after adding the return date. Scan the borrower's card to check the issue details and confirm the same from the system and update the LM software.	ASST.LIB /ATTD		Faculty/Staff/ Student/Alum ni
S. Mer	MMS, PGDM, Part- Time Students, Faculty, Staff	Books	Regarding the return of books / about due dates, the students are informed and notified for the same through emails one day prior to the due date through LM software. The students can also be given reminder by system. a nominal fine is collected from the students and the record is maintained.	LIB/ASST	Fine Register	Faculty/Staff/ Student/Alum ni

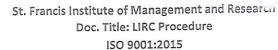
LIBRARY

Reviewed By: M.R.

Approved By: Director

Rev. Date: 04-06-2018

Dept.: LIRC





F, PGDM, Time ents, lty, Staff	Books	Regarding the return of books / about due dates, the students are informed and notified for the same through emails one day prior to the due date through LM software. The students can also be given reminder by system. a nominal fine is collected from the students and the record is maintained.	LIB/ASST .LIB	Fine Register		
S, PGDM, - Time ents	U	The Overdue fines are collected on the basis of number of days. the fine will be Rs.15/per day per document for 7days, Rs.30/- from 8th-14th day, Rs 50 for more than 14 days delay.	ASST. LIB	Fine Register	Students	
S, PGDM, - Time lents, alty. Staff	Book cards and LM software	At the end of the day arrange the book cards in ascending order and update LM software.	LIB/ASST .LIB	LM Software	Library	
		Demand of Books by Students/Faculty/Staff/Alumni				
lents, ılty, Staff	Demand slip	1. Every user can put a demand for any reading material by filling the demand slip available at the circulation counter.			Student/Alum ni	7 days
dents, ulty, Staff	Demand slip	and provided to the students within 7 days from the date of demand as per the demand slip.			Student/Alum ni	
dents, ulty, Staff	Demand slip	3. Demand register will be maintained at circulation counter and one can register the non availability of books in the required format.		I M Software	Faculty/Staff/ Student/Alum ni	
dents, ulty, Staff	Demand slip	4. Every 15 days the demand register will be scrutinized and the action taken will be recorded in the remarks column of the demand register with effective dates.	LIB	Demand Slip	Faculty/Staff/ Student/Alum ni	15 days
dents, ulty, Staff	Demand slip				Faculty/Staff/ Student/Alum ni	
e lite S S S S S S S S S S S S S S S S S S S	Time ents, ty, Staff F, PGDM, Time ents F, PGDM, Time ents, lty, Staff ents, lty, Staff ents, lty, Staff lents, lty, Staff lents, lty, Staff dents, lty, Staff dents, lty, Staff	Time ents, ty, Staff Book cards and LM software ents, lty, Staff ents, Demand slip ents, Demand slip lents, Ity, Staff lents, Demand slip dents, Demand slip dents, Demand slip Demand slip Demand slip Demand slip	students are informed and notified for the same through emails one day prior to the due date through LM software. The students can also be given reminder by system. a nominal fine is collected from the students and the record is maintained. The Overdue fines are collected on the basis of number of days. the fine will be Rs.15/per day per document for 7days, Rs.30/- from 8th-14th day, Rs 50 for more than 14 days delay. Book cards and LM software ents, lty, Staff Demand of Books by Students/Faculty/Staff/Alumni ents, lty, Staff Demand of Books by Students/Faculty/Staff/Alumni ents, lty, Staff Demand slip 1. Every user can put a demand for any reading material by filling the demand slip available at the circulation counter. 2. The demanded reading material will be recalled and provided to the students within 7 days from the date of demand as per the demand slip. 3. Demand register will be maintained at circulation counter and one can register the non availability of books in the required format. 4. Every 15 days the demand register will be scrutinized and the action taken will be recorded in the remarks column of the demand register with effective dates. Demand slip 5. Demand and renewal are linked through ERP LM	students are informed and notified for the same through emails one day prior to the due date through LIB/ASST LM software. The students can also be given reminder by system. a nominal fine is collected from the students and the record is maintained. The Overdue fines are collected on the basis of number of days. the fine will be Rs.15/per day per document for 7days, Rs.30/- from 8th-14th day, Rs 50 for more than 14 days delay. At the end of the day arrange the book cards in ascending order and update LM software. LIB/ASST LIB Demand of Books by Students/Faculty/Staff/Alumni ents, by Staff Demand slip lty, Staff Demand slip and provided to the students within 7 days from the date of demand as per the demand slip. John Demand slip lents, by Demand slip and provided to the students within 7 days from the date of demand as per the demand slip. John Demand slip and register will be maintained at circulation counter and one can register the non availability of books in the required format. John Demand slip and the action taken will be recorded in the remarks column of the demand register with effective dates. John Demand slip and renewal are linked through ERP LM and the action the circulation counter and one can remain the demand register with effective dates.	students are informed and notified for the same through emails one day prior to the due date through through emails one day prior to the due date through the summer of the students can also be given reminder by system. A nominal fine is collected from the students and the record is maintained. The Overdue fines are collected on the basis of number of days. the fine will be Rs.15/ per day per document for 7days, Rs.30/- from 8th-14th day, Rs 50 for more than 14 days delay. At the end of the day arrange the book cards in ascending order and update LM software. LIB/ASST LIB Fine Register ASST. LIB Fine Register LIB/ASST LIB Fine Register LIB/ASST LIB Fine Register ASST. LIB Fine Register LIB/ASST LIB Fine Register ASST. LIB Fine Register ASST. LIB Fine Register LIB/ASST LIB Fine Register ASST. LIB Fine Register Fine Register ASST. LIB Fine Register ASST. LIB Fine Register Fine Register ASST. LIB Fine Register ASST. LIB Fine Register Fine Register ASST. LIB Fine Regist	students are informed and notified for the same through emails one day prior to the due date through ty, Staff LM software. The students can also be given reminder by system, a nominal fine is collected from the students and the record is maintained. The Overdue fines are collected on the basis of number of days, the fine will be Rs.15/ per day per document for 7days, Rs.30/- from 8th-14th day, Rs 50 for more than 14 days delay. ASST. LIB Book cards and LM software ents, ty, Staff Demand of Books by Students/Faculty/Staff/Alumni ents, lents,

LIBRARY

MUMBAL-103

Reviewed By: M. R.

Approved By: Director

Rev. Date: 04-06-2018

Dept.: LIRC

St. Francis Institute of Management and Research

Doc. Title: LIRC Procedure



ept.: Liki	U .		ISO 9001:2015				
	Students, Faculty, Staff	Demand slip	6. An email is sent to the student /staff if the demand is placed for the same book and another copy of the same book is not available in the Library.			Faculty/Staff/ Student/Alum ni	-
8.10			Renewal of Books:			racuity/Staff/	
0.10	Library	Demand Register	1. Renewal is not permitted if a demand is pending for the material			Student/Alum	email Alerts
	Library	Books	2. Only 2 times the reading material will be reissued or renewed.	I ID	LM Software /	Faculty/Staff/ Student/Alum ni	2 times renewal permitte
	Library	Books	3. Renewal will be done on producing the reading material issued by the borrower physically OR	LIB	Demand Slip	Faculty/Staff/ Student/Alum ni	
	Library	Books	4. Renewal of the books will be done by email or phone call if the book is not in demand/reserved by other user.			Faculty/Staff/ Student/Alum ni	1
8.11			Reference Section (Activities):				
	Library	Books	Receive ID Card from students/staff. Issue maximum 2 books and 2 loose issues journal (not current issue) against their ID card for 7days. For faculty 10 books - 90 days, 5 loose issues - 7days			Faculty/Staff/ Student/Alum ni	2183
	Library	Books	Collect books from student when they are leaving the reference section and return their ID Cards	ASST.LIB /ATTD		Faculty/Staff/ Student/Alum ni	
			Keep the book card in book pocket			Faculty/Staff/ Student/Alum ni	1
GENE							
127		.0					
Y						- 2	

LIBRARY 6

Reviewed By: M. R. Approved By: Director

Approved By: Chairman 4

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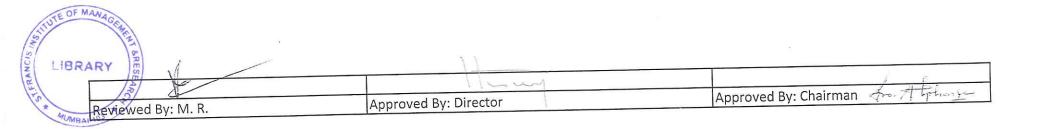
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			ISO 9001:2015				
8.12			STOCK VERIFICATION				
Librar	ry		To take stock of books at the end of every academic year using ERP Library verification module. Books are removed from shelves, arranged in order as per classification number, scanned by barcode reader, cleaned and reshelved by the maintenance staff. Library staff does the organisation and scanning of books. List of not verified books is generated after completion of scanning for all books and rechecked for availability of books on shelves. In case of deviation (missing books) investigate, trace the student and recover physical copy from the members. (By May/June End)	LIB/ ASST.LIB	Stock Verification File-Missing books register	Faculty/Staff/ Student/Alum ni	Stock verification in the Month of May/Jun
Libra	ary	Books	Prepare a list of missing books and submit to Management for the necessary action. Books are weeded out for binding and/or replacing with new edition of the same title.			Management, Library	Within 1 days after the complet n of Stoo Verificat n



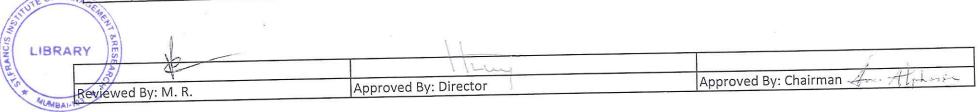
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ISO 9001:2015

			ISO 9001:2015	1	Г	T	
	Library		Faculty is involved for weeding out books not issued for >5 years, after every 5 years and suggestion to retain or weed out particular title is made. Micro plan to weed books subjectwise with respect to teaching faculty is made. Library staff remove books not issued for >5 years subjectwise, faculty is intimated to visit library and they can weed out books from current collection and/or suggest new edition for some titles depending on the relevance of particular book to current syllabus. List of weeded out books and books to be retained in closed cabinets is prepared and mention in the accession register and also status updated in ERP. (Feb-Sep)	LIB/ ASST.LIB ./LIB ATTD.		Library	Within 1 month after completio n of subjectwis e weeding
	Library	Books	SOC will be initiated for missing, lost and weeded out books and cross reference and details will be mentioned in the accession register.			Students/Fac ulty/Staff	
8.13			QUESTION PAPERS: (New)				
0.13	Semester wise Exam Question Papers of MMS/ PGDM, Part- time	Question Papers	After examination, collect softcopy of the question papers from the examination cell within 30 days.	LIB/	Question Papers File	Faculty/Staff/ Student/Alum ni	30 days
AN	Semesterwise Exam Question Papers of MMS/ PGDM, Part- time	Question Papers	Make semester wise sets of the question papers.	- ASST.LIB ·		Faculty/Staff/ Student/Alum ni	within 15 days after receiving the QP



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		ISO 9001:2015			
Semesterwis Exam Questi Papers of MI PGDM, Part- time	on MS/	Keep one copy at reference section.			Faculty/Staff/ Student/Alum ni
Semesterwis Exam Questi Papers of M PGDM, Part- time	on and LM Software	To supply the question papers according to demands of students make all the question papers available on the library software. The soft copy of the question papers will be sent to Librarian by Academic coordinator of the respective course. The soft copies will be retained for 2 years.	LIB	DSpace- Repository	Faculty/Staff/ Student/Alum ni
8.14		ACCESS TO MULTIMEDIA SYSTEMS:			5 1: /C+off/
Library	CDs/DVDs and LM Software	Details of Audio Visual Material are made available to students/ faculty/staff through OPAC.	LIB/ ASST.LIB	LM Software	Faculty/Staff/ Student/Alum ni
Library	DVD or Cds	Issue of A/V material against Identity cards.			Faculty/Staff/ Student/Alum ni
Library	DVD or Cds	Issue of maximum 3 A/V materials at a time.			Faculty/Staff/ Student/Alum ni
Library	DVD or Cds	Permit usage of multimedia system.			Faculty/Staff/ Student/Alum ni
Library	DVD or Cds	After usage collect A/V material back and return ID cards	LIB/ ASST.LIB	LM software	Faculty/Staff/ Student/Alum ni
Library	DVD or Cds	Rearrange the A/V material on receipt according to A/V number in ascending order.			Faculty/Staff/ Student/Alum ni
	3	College Events/ Activities CD			

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Approved By: Chairman And Atrick orte

			130 3001.2013				
	Various College Events/Clubs/Gu ests Lectures	Videos of events	The soft copy of photos/ video of college events are received by the faculty in-charge of the event and same procedure of issue and return is adopted as in case of books. Records are maintained in the software.		CD/DVD's	1	
8.15.1	ests Lectures	Photos and Videos of events	The mirror image of all SFIMAR events/clubs/guest lectures photos and videos is maintained on NAS server.	LIB	MACCTOROGO	Faculty/Staff/ Student/Alum ni	After comple n of acader year in month May
8.16			NO DUES CLEARANCE:				-
8.10	Library	No Dues Certificate	On completion of the course, the students have to get a No Dues Application Form, signed by the Librarian to claim the refund of their library deposit. Librarian has to check for the same and state if any dues are pending. The checklist should be referred for the same. After issuance of no dues certificate it is ensured that the concerned student is blocked on the LM software and no further transaction takes place on his/her name.	LIB	LM software and No Due Certificate maintained @ Office	Students	After compl n of th course 30th N
GEN	Library	No Dues Certificate	Similarly in case of Faculty/staff leaving the institute, the same procedure is to be followed.	LIB		Staff/Faculty	when staff/ ty res

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			ISO 9001:2015				
L	ibrary	No Dues Certificate	The transaction details of the faculty, students & staff are retained for 1 year after they leave/pass out.			Students/Fac ulty/staff	
L	ibrary	Certificate I	in case of pending dues, on the 'No dues certificate' ibrarian will put the dues details along with the cost of the material and same will be submitted to the ADMN department.	LIB		Administrativ	Remarks on the No due certificate
l	Library	Certificate	Accounts department will deduct or recover the same amount from the concerned students/faculty.			Accounts Department	
1	Library	No Dues Certificate	Update Members list in LM Software to update the library database. The retention period of transaction details of staff member and students is two years.	LIB	LM Software	Students/Fac ulty/Staff	
			Damages and Reconciliation Report				-
8.17	Library	Books	Whenever the books/documents are found damaged, a list of them is made and send for the rebinding and subsequently made available for circulation.	LIB	Salvage Register	Students/Fac ulty/Staff/Alu mni	
	Library	Books	If pages in the books/documents are missing then the damages which may be of one or two pages then the photocopy of the same pages is done and then added in the book/document. If missing pages are not available then the missing pages no. will be written in the title page of the book/document.		3	Students/Fac ulty/Staff/Alu mni	
8.18			Damages and Recovery Procedures:				-
AGENE	Users	Books/CDs/DVD s	If the returned book/CD/DVD is found damaged beyond repairable condition it is considered as lost or if the borrower reports in writing that the borrowed book is lost the recovery procedures followed are appended below:	LIB	Accession Register Remarks	Students/Fac ulty/Staff/Alu mni	4

Approved By: Director

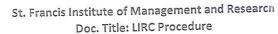


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ISO 9001:2015



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		ISO 9001:2015			S. 1 1.75	
Users	Books/CDs/DVD	The borrower can replace the lost book/CD/DVD with same bibliographic description.			Students/Fac ulty/Staff/Alu mni	
Users	Books/CDs/DVD s	2. The recovery charge for the lost book/CD/DVD will be a minimum of 3 times the current market price of the book with additional 10% departmental charges.			Students/Fac ulty/Staff/Alu mni	
Users	Books/CDs/DVD s	3. The recovery charges will be recorded and will be deducted from the library security deposit of the concerned borrower.			Students/Fac ulty/Staff/Alu mni	
0.10		Adjunct Procedure				
Management/ LAC	Books	1. The unusable (neither readable nor issuable) reading material are disposed off by auction of old books during exhibition, or by giving to students free of charge and lastly are sold to the vendors on monthly basis in coordination with maintenance in charge. The record is maintained in the adjunct register.		Adjunct Register	Paper Vendor/Stude nts/Faculty	
8.20		Library Advisory Committee (LAC)				
LAC	LAC Meetings	The function of the Library Advisory Committee is to support the functioning of the library so that it can facilitate the library development plans by advocating the library development activities with the management. The purpose of the Library Advisory Committee is to act as a channel of communication and dialogue between the Library and its users. The Committee's main objective is to aid in establishing a bridge between the Library and the academic fraternity and the management. The Library Advisory Committee (LAC) is to be appointed by the Chairman/Director of the Institution.	LIB	Library Advisory Committee	Students/Fac ulty	Bi-anr
(<u>3</u>)	1	1 1	1	1		A THE PROPERTY OF

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				7		
0.1	LAC Meetings	Composition:				
LAC	LAC Meetings	The suggested composition of this Committee is as follows:		Do	Management, Library, Users	
LAC	LAC Meetings	Chairperson: Director/or any person nominated by the Chairman will be the Chairperson	LIB	Do	Management, Library, Users	
LAC	LAC Meetings	• Members: One faculty from each program/department with subject specialization (Librarian to propose panel names), Chairperson, Deputy Director, Registrar and Librarian (Secretary) will continue as permanent LAC officials. Special invitee: SFIMAR Chairman	LIB	Do	Management, Library, Users	
LAC	LAC Meetings	Secretary : Librarian Shall be the Secretary of LAC	LIB	Do	Management, Library, Users	
LAC	LAC Meetings	All officers of the Library shall participate in the meeting to provide required inputs.	LIB	Do	Management, Library, Users	
LAC	LAC Meetings	• From the core committee, subcommittee has been formed to look after the procurement and day to day activities of the library.	LIB	Do	Management, Library, Users	
LAC	LAC Meetings	Meeting Frequency: The LAC committee would meet at least once in every year or as and when required to review the library affairs.	LIB	Do	Management, Library, Users	
LAC	LAC Meetings		LIB	Do	Management, Library, Users	Two Ye

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			120 3001:2013				
	LAC	LAC Meetings	Meeting Minutes: Meeting minutes shall be recorded and circulated to all members for consideration. In the next meeting, the minutes shall be confirmed by the members.	LIB	A drugory	Management, Library, Users	
0.21			Orientation/Induction to the New Users				
8.21			Students				
	Library	Induction programme	Orientation/Induction about the library Resources like online as well as offline resources availability and how to access those resources training will be provided to the students at the beginning of the semester every year. Also explained Rules and Regulations, working hours, classification system, how to locate the required document from the Library collection and also the borrowing facilities etc with the help of Power point presentation in the classroom.	LIB	Induction File	MMS, PGDM and Part Time Students	As per schedu
	Library	Induction programme	The live demonstration will be made to the students about online resources, how to access the required information from the available databases.			MMS, PGDM and Part Time Students	
			(The record of the orientation also maintained)				
8.21.1			Faculty and Staff				
	Library	New Faculty/Staff	Induction about the available online and offline resources of the library, Rules and regulations, borrowing facilities for the new faculty and staff at the time of joining.		LIRC Orientation File	Faculty/Staff/ Alumni	as and when joined
8.22			Support Services				
0.22	DELNET/ TISS Library	Books	Inter Library Loan facility(DELNET and TISS Library membership)	Lib/Asst Lib	online/offline Databases File	Students/Fac ulty/Staff/Alu mni	

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ISO 9001:2015

		ISO 9001:2015				
DELNET/ TISS Library/N- LIST/NDL(Nation al Digital Library)/Urkund	[]	Providing full text Articles on Request(DELNET/TISS). LIRC members individual account (N-List, NDL) created to access within/off campus. Urkund software for plagiarism check of research papers and reports submitted for publication	LIB/Asst Lib	online/offline Databases File	Students/Fac ulty/Staff/Alu mni	
software by UGC Publishers Websites/Datab ases/Interlibrary Loan/Periodicals	eriodicals	Current awareness alert Service by sending the mails to all the faculty members related to new additions to the Library collection.	LIB/Asst Lib/LIB ATTD.	Library Email	Students/Fac ulty/Staff/Alu mni	I
Publishers Websites/Datab ases/Interlibrary		Selective Dissemination of Service (On Request)	LIB/Asst Lib		Students/Fac ulty/Staff/Alu mni	
Loan Publishers Websites/Datab ases/Interlibrary Loan	1	Bibliographic Service (On Request/Anticipation)	LIB/Asst Lib		Students/Fac ulty/Staff/Alu mni	
8.23		Feedback				
MMS, PGDM, Part- Time/Faculty/St	1	Users feedback will be collected at the end of the academic year (once in a year)	LIB	Feedback forms format	Library	Once in a
aff MMS, PGDM, Part- Time/Faculty/St		Library will use the questionnaire method to collect the feedback from the users (Along with the Institute feedback Online).		Online Feedback	Library	
aff MMS, PGDM, Part- Time/Faculty/S		Once the filled questionnaire will be collected and analyzed, the detailed report with recommendations will be submitted to the management for the further action.		Feedback file	Library	

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pt.: LIR	.C.		Doc. Title: Like Procedure				
24			Library Rules and Regulations are revised if necessary		Library Rules		
	Library	Rules and Regulation	and the approval of the management is taken. (Attached as an appendix-1)	LIB	(appendix-1)	Library	
3.25			Scrap Disposal				Once in
5.25	Library	Newspapers	1 1 Designation in the	LIB/Maintai nance	Scrap File	Paper Vendor	(
	Library	Newspapers	2. The rate for the scrap disposal will be settled by maintenance in Charge in concurrence with the Chairman.			Accounts Department	
	Library	Newspapers	3. The amount received after selling the scrap will be handed over to the office and the receipt will be maintained in the library.			Accounts Department	
	Library	Newspapers	4. The Registrar has to sign for the receipt of the amount.			Accounts Department	
	Library	Newspapers	5. The amount received, should be submitted to the accountant and the receipt of the same shall be maintained by the respective department HOD.	LIB/LIB Attd	Scrap File	Accounts Department	
	Library	Newspapers	6. The HOD has to send the mail about the transaction to the Chairman of the institute on the very same day.			Accounts Department	
0.26			Other Responsibilities of the Librarian				-
8.26			Objectives & Monitoring: The Librarian has to define the department's objectives keeping in a view institute's objectives for each academic year by June 15 th and monitor the objectives semester-wise and records are to be maintained.		Performance Improvement File		
GENERAL			Department Calendar and its Monitoring: Librarian has to make the Department Calendar for the Academic year by June 15 th , for the various activities to achieve the objectives and efficient working of the department.				

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	ISO 9001:2015		 I
	Department Budget: As per the department's planner, Librarian has to make the proposed budget and submit to the management by June 15 th .		
	New Initiatives: Librarian is responsible to take new initiatives for the continual improvement of the department and maintain records for the same academic year wise.		
	Introducing New policy, Revision in Procedure / Forms & Formats and Coordination with Management Representative for review & Standardization.	Audit File	
	Internal & External Audits: To prepare for the different audits as per the guidelines of the respective standards and meet the compliance. Rectify the non specifications and deficiencies and monitor the implementation of the same in the department.		
8.27	Innovation & Upgradation		 +
	The formulated vision of SFIMAR, keeping its objectives in focus, is to be the Resource Centre for Learning, with international recognition and presence, and provide seamless access to sustainable and learner centric quality education, skill upgradation and training to all by using innovative technologies and methodologies and ensuring convergence of existing systems for large-scale human resource development, required for promoting integrated development and global understanding		
8.28	Knowledge Sharing		
	Through DSPace open source platform all the acquired resources are shared with students for easy access.		
8.29	Demand and Supply		

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		ISO 9001:2015				
		The books will be procured on the basis of requisition and to fulfill the regulatory requirements of the AICTE Norms				
8.30		Change Management 1. Employee attrition and technical upgradation of the	10.00			
		system etc. 2. Change of vendors on the basis of vendor analysis.				
8.31		Data Analysis 1. Usage statistics will be analysed. 2. Students Feedback				
8.33		analysis 3. Vendor Analysis. Collaboration with Professional Bodies				
Professional	Chairman/ Director/ Admin	Membership for tie-ups with Professional bodies to be renewed annually. LIB to maintain records for the payment made, copy of receipt & subscription details. Necessary information to be procured from the Accounts department. For Life-time memberships correspondance to be maintained. Document/s to be provided to Management & Administration department as and when requested.	LIB	Collaboration with Professional Bodies	Chairman/ Director/ Admin. Dept.	Annual
Bodies 8.34	Admin	SFIMAR Publications				



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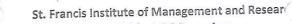
ISO 9001:2015

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Faculty/Staff/ Student Co- odinators	i i	SFIMAR publications - SFIMAR Research Review (Biannual), Spandan (Annual) & Jharokha (Biannual) 2 copies of each publication are given by the respective coordinators. Entry is made in LM software and unique not is given to each periodical. Current issue(1 copy) is displayed for reference and 2nd copy of current issue and past issues are made available for circulation to the users. Soft copies of each issue are uploaded on DSpace and www.sfimarresearchreview.org. Print Copies of SFIMAR Research Review are dispatched to members signed MoU with SFIMAR for exchange of publication and also to paid subscribers	LIB/ASST LIB	LM Software/Dspace /SFIMAR Research Review Website	Library Users	15 days from date of Publicatio n
Authors (SFIMAR Research Review)		Authors submit the article on online platform, which is reviewed by the Editor-in-chief, sent for plagiarism check to the library, analysis report is sent to the reviewer assigned by the Editor-in-chief. Comments & suggestions if any are sent to the author. After modification by the author, paper is again reviewed online by the reviewer and the final research paper approved by Editor is sent for printing in the press and soft copy of the same also uploaded on the website.	SFIMAR Research Review Coordinator /Editor in chief	SFIMAR Research Review website	Library Users/Subscri bers	30 days from receipt of the article
Readers (Subscribers)	Subscription form	Digital edition of SFIMAR Research Review, marketing is done by Informatics Publishing Limited. Payment made by the user through online gateway of SFIMAR Research Review and for print edition details of subscription & payment are maintained in the library and same forwarded to the account department.	Research Review	SFIMAR Research Review File	Accounts	15 days from da of Publicat n
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MUMBAL- 03 Reviewed By: M.R. Approved By: Director

Rev. Date: 04-06-2018

Dept.: LIRC

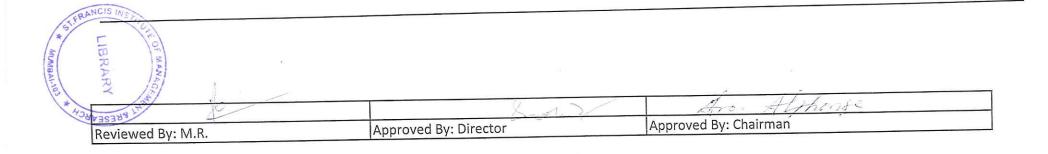


Doc. Title: LIRC Procedure

ISO 9001:2015



9.00	Forms and Formats	
5.00	1. Requisition Form	
	2. Journal Renewal form	
	3. Book Order Form	
	4. Book Card.	
	5. Due Date Slip	
	6. Demand Slip	
	7. Demand Register	
	8. Fine Register	
	9. Gate Pass (Returnable/Non-returnable)	
	10. Department Objectives	
	11. Objective Monitoring	
	12. Department Calendar	
	13. Department Budget	
	14. Salvage Register	
	15. Feedback Form - Students	
	16. Feedback Form - Faculty/Staff	





ADMINISTRATION - FORMAT INTER-OFFICE MEMO

REV NO: 00

REV DATE: 10/09/2014

Date : June 16, 2020

To : Director CC : Chairman From : Librarian

Sub : Request for LIRC Stock Verification

Respected Sir,

This is with reference to LIRC stock verification to be conducted from 19th June 2020 onwards, I request you to kindly allow the LIRC team to carry out stock taking physically instead on ERP. In lieu of the Covid-19 pandemic situation we would like to avoid crowd in the library.

Physical verification will be done by LIRC staff (2 members only) in the stack area and list updated on Excel. Books in bad condition shall be removed and in consent with the respective subject faculty shall be weeded out and/or replaced with new edition. Request you to kindly grant approval for the same.

Signature of Sender:

For Approval Please.

Dr. D. Henry

(Director)

Bro. Alphonse Nesamony

(Chairman)



St. Francis Institute of Management and Research

To,

05/09/2020

The Chairman

SFIMAR

Subject: Stock verification Report for year 2019-20

Dear Bro.,

The stock verification process was done by physically shelf reading from 25-06-2020 – 05-09-2020, report generated in the first round was compiled and checked for 'Not verified Books' for MMS and PGDM. There are 13 books which are untraced from the total collection of books. The list for the same is attached for your reference.

Thanking you,

Yours Sincerely

Papinder K Nagi

Librarian

See Alphore 12.20

Sr. No.	Acc. No.	Call No.	Author Mark	Title	Author	Author	MRP in Rs.
1	011792	158.1	PAT	Shape Your Destiny Only You Can Do It	Patel Narsinhbhai K		100.00
2	00902	332.6	MIL	Paving Wall Street	Miller Rose		1694.00
3	011439	428.432	DUD	Speed Reading	Dudley Geoffrey		200.00
4	00992	658.3	KUM	Cycle Time Reduction In The Order Fulfillment Process Using Supply Chain Principles	Kumar Anand S		0.00
5	03609	658.3112	ТНО	Interviewing Techniques For Managers	Thompson Carolyn		185.00
/6	010741	658.72	LYS/FAR	Purchasing and Supply Chain Management	Lysons Kenneth	Farrington Brian	200.00
7	05862	808.83	MUR	Magic Drum And Other Favourite Stories	Murty Sudha		150.00
8	D01894	153.42	WEI/McC	Super Thinking	Weinberg Gabriel	McCann Lauren	699.00
9	D01457	306.0954	SEN	Argumentative Indian	Sen Amartya		80.00
10	D00385	336	CUL/JON	Public Finance And Public Choice	Cullis John	Jones Philip	395.00
11	D01901	650	BUC/GOO	Nine Lies about Work	Buckingham Marcus	Goodall Ashley	999.00
11		658.4012	WEI/ROS	IT Strategy For Business	Kulkarni Parag	Chande Pradip	375.00
12	D00409		HIL/LIN	Being the Boss	Hill Linda A.	Lineback Kent	1250.00
13	D01899	658.4092	HILZEIN	Being the Beec	W. AND THE STATE OF THE STATE O	Total	6227.00

Ar. Alphone 05/09/2020



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ADMINISTRATION - FORMAT INTER-OFFICE MEMO

REV NO: 00

REV DATE: 10/09/2014

Date : April 22, 2019

To : Director CC : Chairman

From: Librarian

Sub : Request for Assigning Board members for LIRC Stock Verification

Sir,

This is with reference to LIRC stock verification to be conducted from 24th April, 2019 onwards, I request you to kindly assign 4 board members from the faculty and 2 personnel from the Maintenance department.

Physical verification will be done through ERP where in Maintenance and LIRC staff will be involved. Faculty is requested to approve the selected books to be weeded out from the current collection. Request you to kindly grant approval for the same

Regards.

Signature of Sender: _

For Approval Please.

Dr. John Peter

(Director)

Bro. Alphonse Nesamony

(Chairman)



The Chairman

SFIMAR

Subject: Stock verification report

Dear Bro.,

The stock verification process was done using ERP (24/4/2019 - 14/5/2019), report generated was compiled and checked for 'Not verified books list' for both MMS & PGDM. There are 12 books which are untraced from the total collection of books. The list for the same is attached for your reference.

Thanking you,

Yours Sincerely

Papinder K. Nagi

Librarian

2	9	Subjectwise Weeding of Books Schedule Year (2018-2019)										
Sr. No.	Subject	Start Date	End Date	No of Faculties who were asked to verify the list of Books to be Weeded out	Faculties who actually verified the list Books to be Weeded out	Date of Verification and Closed						
	2.01.01.04.04.04.0	20 111 1 111	20th Feb	Prof Col. Venkat Raman, Prof Sujeesha Naidu, Dr Simeon Simon Dr. Sinimole K R	Col Venkat Wenket	13/05/19						
2	POM/ Statistics	27th May	5th June	Dr. Sinimole K K	19	2 8 03 13						
3	ІТ	11th June	17th June	Dr. Vaishali K/Prof. Vasudha Rao	差.	12/06/19-						
4	Finance	18th June	24th June	Prof Pushkar Parulekar, Prof Kiran Rodrigues,Dr. Natika Poddar, Dr. Sulbha Raorane	10-23-719	13/06/19.						
	General Management		6th July	Prof Pushkar Parulekar, Prof Col Venkat Raman	New	4/7/19.						
6	Marketing	9th July	13th July	Prof. Simmi Prasad, Dr. G Ramesh, Prof Jackson John, Prof Jestin Jonhy, Prof Sanchayita Banerjee, Dr Simeon Simon	3 realizant	15/7/19						
7	Business Research Methods	,	20th July	Prof. Sanchayita Banerjee	A.	20/07/19						
8	Law	22nd July	26th July	Dr. Sulbha Raorane, Prof S. Kalia	Shaorana	25/7/19						
9	Accounting	5th August	10th August	Dr. Natika Poddar Prif Shilpa P.	Varia 1881	6 8 119						
10	Economics	13th August	21st August	Prof Sanchayita Banerjee, Prof Mohan Mathew	18/19	23/8/19						
11	Project Management	22nd A49	24th August	Prof Smita Jesudasan, Dr. Natika Poddar	June 20/8/19	22/8/19-						
12	Entrepreunership Management	27th August	29th August	Dr. Vaishali Kulkarni		29/8/19,						
13	Advertising	3rd Sept	6th Sept.	Prof. Simmi Ra Prasad	Tonic Control	1 7 17 117 .						

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15/5/2019.

List of Missing Books 2018-19

25/05/2019

	2.00 0.11113	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			NO. 14-0.	
Accession					Author	
No.	Title	AuthorName1	AuthorName2	Classification No.	Mark/Suffix	MRP
009899	Financial Management	Chandra Prasanna		658.15	CHA	675
010221	International Finance	Joshi Nirmala	le consti	332.042	JHO	110
010221	Financial Accounting	Matkar Anil D	Khiyani Bharti	657.48	MAT/KHI	0
01785	Small Business Solutions For Networking	Neibauer Alan		4.6	NEI	425
01932	Services Marketing	Rampal M K	Gupta S L	658.8	RAM/GUP	375
02834 03882	Consumer Behaviour In Indian Perspective Strategic Management	Nair Suja Srinivasan R		658.8342 658.4012	NAI SRI	850 195
04791	Data Communication And Computer Networks	Mehra Rohit	Midha Parveen	4.6	MEH	100
05158	Innovations In Financial System	Rao Katuri Nageswara		332.0954	RAO	375
05671	Supply Chain Management	Dubey Jayashree	Kumar M L Sai	658.5	DUB/KUM	670
06139	Organizational Behavior	Robbins Stephen P	Judge Timothy A		ROB/JUD	250 0
06480	Managerial Economics	Mithani D M		330	MIT	



(Ellag). 25/5/19

List of Books to be replaced with a new Edition or else to be retained in the library

Sr. No.	Accession	Title	AuthorName1	Author		Author Mark/Suffi	MRP	edition	latest edition available
1	1408	The Law of Marketing	Lynda J. Oswald		343.73	OSW	970/-	2002	2nd ed/2010
2	3989	Economic Laws	Taxmann		346.07	TAX	250/-	2005	
3	2144	Industrial Law	J.K. Bareja		346	BAR	200/-	2001	2011
4	124	Depository Participants	Vijay K. Gaba	100	346	GAB	550/-	2000	not available
5	7851	Copyright and Related Rights	Alka Chawla		346.0482	CHA	295/-	2008	
6	107	Company Law	Ashok K Bagrial		346	ASH	150/-	1999	2007
7	2219	Guide to Negotiable Instruments Act	Taxmann		346	TAX	250/-	2003	not available
8	2218	Guide to Prevention of Money Laundering Act	Ritika Garg	Bharat A	346	GAR/AGA	150/-	2003	2019
9	4605	The Bombay Public Trust Act 1950 & Rules	Sunil Dighe		346.059	DIG	195/-		not available
10	2185	Corporate Tax Planning & Management	Girish Ahuja	Dr. Ravi	346	AHU/GUP	225/-	2002	
11	1517	Business, Law & the Internet	Peter Adediran		346	ADE	1495/-	2002	1st ed/2002
12	2522	Law relating to Securitisation & Reconstruction of Financial Assets & Enforcement of Security Interest	V.S. Datey		346	DAT	275/-	2003	23rd ed/2019
13	4018	The Motor Vehicle Act 1988	Commercial Law Publishers			CLP	100/-	2005	
14	5065	Taxation Laws (Amendment) Act 2006	Taxmann		343.04	TAX	200/-	2006	not available
15	3056	VAT A way out of the Indian Tax Muddle	Dr. G.K. Pillai		160,000	PIL	175/-	2003	The second
16	1934	Business law	S.K. Aggarwal			AGG	135/-	2002	Table 1 Table 1 Table 1
17	3035	Corporate Laws & Secretarial Practice	V.S. Datey		346	DAT	295/-	2003	2007
18,41		Elements of Central Excise & Customs Law	V.S. Datey		343.0553	DAT	275/-	2006	1905

19	2646	IT and the Indian Legal System	Kamlesh N. Agarw	Murli D.	346	AGA/TIW	295/-	2002	1980
20	1877	Environmental Laws Implementation Problems	Benimadhab Chatt	reriee	346	CHA	580/-	2002	not available
21	4017	NO DESCRIPTION OF THE PROPERTY	Commercial Law P		2 SHIP MENT	CLP	100/-	Addicabaseller	not available
22	5056	Law Relating to Special Economic Zones	Taxmann		343.1	TAX	425/-	2006	1905
23	01454	Management Of Indian Financial Institutio	Srivastava R M					2001	2010
24	04475	Financial Statements	Ittelson Thomas					2006	2017
25	03444	Financial Management And Policy	Srivastava R M					2003	not available
26	01249	Advanced Management Accounting	Kishore Ravi					2002	2013
27	00047		Pike Richard	Neale Bi	657	PIK/NEA	275	1999	2018



		Weeded Out List of Books by	Faculty w.r.t. their re	elated Subjects 2	2019	
Sr. No.	Accession No.	Title	AuthorName1	AuthorName2	Name of Faculty	Subject
1	00165	Resources Management Organisational Theory Performance	Martino R L			
2	00596	Personnel And Policies	Singh Nachhattar		_	
3	00774	Industrial Psychology Management	Ghosh Asit	Kumar Prem	-	
4	01272	Stand Like Mountain Flow Like Water	Seaward Brian Luke	- 1 - 1		
5	01308	Maximum Success	Woldroop James	Butler Timothy	-	
6	01411	Supervision	Hilgert Raymond	Leonard Edwin	Prof. Col.	
7	01445	Human Factor In Management	Rudrabasavraj M N			HRM
		Human Resource Management In The New			Venkat	HKIVI
8	01451	Millennium	Rao P Subba		Raman	
9	01647	Supervision	Bulin Judith			
10	01936	Making The New Manager	Dwivedi R S		4	
11	02212	Getting Fired	Sack Steven Mitchell		4	
12	02380	Human Performance Consulting	Pepitpne James		_	
13	02487	Age Works	Goldberg Beverly			
14	05586	Corporate Reputations Branding And People Management	Martin Graeme	Hetrick Sussan		
15	00041	Engineering Economics	Pannerselaum R			
16	00168	Introduction To Queuing Theory	Kashyap B R K	Chaudhry M L		
17	00588	Indian Industry	Gedam Ratnakar			
18	00627	Statistical Techniques In Social Sciences	Mishra B K			
19	00721	Operations Research	Mustafi C K			
15	00,21	An Advanced Approach To Data				
20	00746	Interpretation	Aggarwal R S		D. Sinimala	Statistics and
21	00931	Principles Of Operations Management	Galloway Les		Dr. Sinimole	
22	01492	India Construction Statistics 1998	Nicmar		_K. R.	Operations
23	01864	Production Management	Sharma V L			
24	02224	Managing Productivity	Schaffer Robert M			

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25	02852	Industrial Engineering And Management	Reddy Nadha Muni			
26	02832	Quantitative Methods In Finance	Watsham Terry	Parramore Keith		
20	02341	Quantitative Techniques For Decision				
27	03925	Making	Agarwal N P			
28	05902	Basic Statistics	Nagar A L	Das R K		
29	01863	Discrete Mathematical Structures	Kolman Bernard	Busby Robert		
23	01805	Understanding Statistics In The Behavioural				
30	01396	Sciences	Pagano Robert R			
31	00253	Towards Excellence In Interfaces	Krishna N V	Shastry A S		
31	00233	Production Management And Inventory				
32	00628	Control	Majumdar Bharat	Panchkoti Aditya		
32	00028	Production Management And Technological			Prof.	
22	00725	Choices	Majumdar Bharat	The state of the s		0
33	00723	CHOICES			Devindra	Operations
34	00842	Competitive Manufacturing Management	Nicholas John		Bhat	
35	01597	Making Common Sense Uncommon Practice	Moore Ron			
36	01337	Competitive Manufacturing	Mather Hal		1	
37	03162	Enterprise Productivity Measurement And International Labour Productivity Handbook	Ramsay M R Krishnan N V			
38	00807	Safety Management In Industry				
		Concepts Techniques and Models of	Roy Peter Van and Haridi			
39	003892	Computer Programming	Seif		-	A.
-		Computer Programming in Fortrian 90 and				
40	00054	95	V. Rajaraman		-	
	05188	Linux Server Hacks Vol 2.	Hagen Bill Van, Jones			
41			Brian K		-	
42	0002	Data management and file Structure	Mary E S Loomis		-	
	-	Systems Analysis and Design. An Applied	Dennis Alan, Wixom			
43	02169	Approach Approach	Barbara			

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T		10 minute guide to Microsoft Window 2000	Jane Colabria, Dorothy	-"		
44	00033	Professional	Burke			
44	00033	Red Hat Linux Networking and System	Collings Terry and Wall			
45	04004	Administration	Kurt			
46	02147	Principles of Web Design	Sidar Joel		D. Veisheli	
40	05211	Professional Java JDK	Richardson W. Clay,		Dr. Vaishali	ΙΤ
	03211		Avondolio Donald, Vitale		Kulkarni	
			Joe, Schrager Scot,			
47			Mitchell Mark W			
-7/		IBM Pc Assembly Language and Programing.				
48	00035	3rd Ed	Peter Abel			
40	00000	Information Technology Network and				
ĺ		Internet: Innovatives Single Window Book				
49	07571	from Base to Research	Bhunia C T			
50	06484	Modern Operating Systems	Tanenboum Andrew S		_	
- 50			Douglas E. Comer/ David			
51	0027	Internet Working with TLP/IP; Vol III	L. Stevens		1	
52	00063	Classic Data Structures	Samanta D.		_	
53	01103	Multimedia Information Networking	Sharda, Nalink		-	
54	01825	Computer Graphics	Excel		_	
55	02420	Internaet Technologies and Applications	Nayak A J			
	- A STATE OF THE S					
56	01454	Management Of Indian Financial Institutions	Srivastava R M		Prof Kiran R.	
57	04475	Financial Statements	Ittelson Thomas		Proi Kilali K.	
58	03444	Financial Management And Policy	Srivastava R M		-	
59	01249	Advanced Management Accounting	Kishore Ravi	38		1
60	004240	Management Of Working Capital	Talekar S D		-	
61	002002	Financial Manageme	Rao P Mohana		-	
62	01771	Strategic Financial Management	Rao P Mohana		-	
63	04152	Essentials Of Business Finance	Goel Sandeep	Bandgar P K	-	Finance
64	010235	Management Control Systems	Pandey K C	Banugai P N		111101110

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				Dandgar D.V		
65	010233	Management Control Systems	Pandey K C	Bandgar P K	Dr. Natika	
66	08819	Financial Management	Chandra Prasanna			
67	00848	Financial Management	Chandra Prasanna		Poddar	
			* ** ** ** **		5	
68	02848	Working Capital Management And Control	Mathur Satish			
69	03943	Management Accounting	Jain Sumit			_
70	02669	Financial Management	Khan M Y	a .		Finance.
71	02107	Financial Management	Khan M Y			
72	01247	Financial Management	Ravi Kishore			
73	004969	Perspective Management	V P Michael	and Street		
74	01779	Business Management Research	B S Bhatia	G S Batra		
/-	01773					
75	01782	Management: Principles and Functions	Ivanevich John M	Donnelly James H	Prof. Col.	
/3	01702	Managerial Odyssey:Problems in Business		Callaghan Dennis		Genaral
76	00218	and its Environment	Elkins Arthur	W	Venkat	Management
/6	00218	and its Environment		Robinson Edwin	Raman	Management
77	00197	Tectbook of Office Management	Leffingwell William H	M		
11	00197	Teetbook of office manage				
78	00084	Management: Principles and Functions	Ivanevich John M	Donnelly James H		
79	00084	Management	Kretner Robert			
79	00370	Wanagement			Prof. Pushkar	Genaral
	1		ž		The state of the second	
	1				Parulekar	Management
80	002419	Researches in Functional Management	G S Batra	A S Chawla		
81	01221	Marketing Management	Batra G S	Dangwal R C		
82	01222	Modern Marketing Management	Bhatia B S	Batra G S	Prof. Simmi	Marketing
83	01161	Basic Marketing	Cannon Tom		R. Prasad	Marketing
84	05006	Marketing Excellence	Cmi			
85	010079	Marketing Management	Kotler Philip	Keller Kevin		
85	010073	Interneting management				



		Methods For Development Work And	Mikkelsen Britha		Prof. Sanchayita Banerjee	Economics
86	05022	Research	TVIII			
87	02658	Research Methods In Behavioural Sciences	Dwivedi R S		Prof.	Research
88	02236	Methodology And Techniques Of Social Research	Bhandarkar P L	Wilkinson T S	Sanchayita	Methodology
00	02200	Methodology And Techniques Of Social		76	Banerjee	
89	02237	Research	Bhandarkar P L	Wilkinson T S	-	
90	01968	Research Methodology In Management	Arya P P	Pal Yesh		

Behliste 11 19 2019

To,

The Chairman

SFIMAR

Subject: Stock verification report

Dear Bro.,

The stock verification process was done using ERP (3/5/2018 - 4/6/2018), report generated was compiled and checked for 'Not verified books list' for both MMS & PGDM. There are 5 books which are untraced from the total collection of books. The list for the same is attached for your reference.

Thanking you,

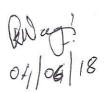
Yours Sincerely

Papinder K. Nagi

Librarian

List of Missing Books 2018

2007			AuthorName1		Author Mark/Suffix	Cost of Item
Sr. No.	Accession No.	Title		658.32	RHA	240
	1 009652	Compensation Management	Bhatia Kanchan			100
		Indian Stock Market	Sharma A K	332.63	SHA/BAT	100
			Eadie Donald	5.1	EAD	
	3 00157	Introduction To The Basic Computer		900	YOU	19
	4 01245	s From The Heartland	Youngs Bettie			A STATE OF THE STA
		Visual Basic 6	Zak Diane	5	ZAK	2470
	5 01391	VISUAL DASIC O		<u> </u>		





To,

The Chairman

SFIMAR

Subject: Stock verification report

Dear Bro.,

The stock verification process was done using ERP (10/6/2017 - 6/7/2017), report generated was compiled and checked for 'Not verified books list' for both MMS & PGDM. There are 13 books which are untraced from the total collection of books. The list for the same is attached for your reference.

Faculty suggested some books for weeding (49) and binding (62). They suggested books can be weeded out but the same should be replaced by new or latest edition as no. of books to student ratio should be maintained. Weeding & binding books list attached.

Thanking you,

Yours Sincerely

Papinder K. Nagi

Librarian

cc to: Director

List of Missing Books 2016-17

				List of Missin	g Books 2016-17			
Sr.	Accession	Classification	Author Mark/Suffi	Title	AuthorName1	AuthorName2	Item	Publisher Name
	No. 008299	No. 5.118	WAL/BAN	Active Server Pages 2	Walter Stephen	Banick Steven	1 1	Techmedia, New Delhi
	01589	658.16		Beyond The Deal	Clark Peter J			Harper Business
	05831		SIL/KOR	Database System Concepts	Silberschatz Abraham	Korth Henry F		Mcgraw-hill, New York
	04203	658.45		Develop Your Nlp Skills	Bradbury Andrew		140	Kogan Page, New Delhi
			LEO/LEO	Fundamentals Of Information Technology	Leon Alex	Leon Mathews	200	Leon Vikas, Chennai
	04868 02771		BIR/FOR	Market Research	Birn Robin	Forsyth Patrick		Capstone
	04988		LOW	Networking	Lowe Doug Harvard Business		329	Wiley, New Delhi Harvard
	04084	658.4092	HAR	Power, Influence And Persuasion	School		922	Business Macmillan
	007857	332.1	IIB	Principles And Practices Of Banking	Indian Institute Of Banking And Finance		365	Publishers India Limited, New Oxford
	D00390		FIN/RHO	Principles of Organizational Behaviour	Fincham Robin	Rhodes Peter	450	University
	05430	1.42	KUM	Research Methodology	Kumar Ranjit		225	Education, New Wishwa
								Prakashan, New Delhi
12	008308		кот	Research Methodology	Kothari C R Gardener D C			Macmillan
13	03325	330.9	GAR	Swaps	Gardener D.C			



Vendor Name

DONATED BY SACHIN RAO

SFIMAR

BOOKS WORLD

CROSS WORD

VED BOOK SHOP

HOUSE

VED BOOK SHOP

BOOKS WORLD

SWAMI BOOK

HOUSE

SWAMI BOOK

HOUSE

VED BOOK SHOP

GIFT

SFIMAR

Weededout Book List 2017

Sr.	Accession				Classificati	Author
No.	No.	Title	AuthorName1	AuthorName2	on No.	Mark/Suffix
	02637	Accounting For Management Control	Chandra Krishna		658.151	CHA .
\vdash	007179	Business Management Paper- II	University Of Mumbai		658.8	UOM
_	03465	Consumer Behaviour And Marketing Research	Nair Suja R		658.8342	NAI
	02612	Consumer Behaviour In Indian Perspective	Nair Suja		658.8342	NAI
	01481 -	Cooperative Marketing In India And Abroad	Singh L P		658.802	SIN
-	00110	Cost Accounting	Arora M N		657.42	ARO
7	008154	Damodaran On Valuation	Damodaran Aswath	W	658.15	DAM
1 8	05203	Econometrics ✓	Hayashi Fumio		330.015	HAY
	00029	Economics	Solman John		330	SOL
-	01205	Economics	Taylor John		330	TAY
1.00	01353	Financial Management	Rustagi R P		658.15	RUS
	05408	Financial Management	Chandra Prasanna		658.15	
	01440 -	High Performance Management	Prabhakar Nawal	Joseph Sunetra		NAW/JOS
	05480 /	Persuaded	Bauer Joel	Levy Mark		BAU/LEV
(3), 34 (5)	00641	Human Resource Management	Devi Laxmi		658.3	
	00092	Human Resources Development and Management	Ghosh Biswanath		658.3	
	06070	Indian Financial System	Pathak Bharati V		332.0954	
	02702 \	International Financial Management	Sharan V			SHA
-	02944	Management	Daft Richard			DAF
_	01180	Management	Daft Richard		_	DAF
-	06481	Management	Daft Richard L			DAF
-	010100	Management Control Systems	Anthony Robert N	Govindarajan Vijay	1	ANT/GOV
	010234	Management Control Systems	Pandey K C; Bandgar P K	Das S P		PAN/BAN
	010236	Management Control Systems	Pandey K C; Bandgar P K	Das S P	658.15	PAN/BAN

		The same	and the second second	Const. 1922 March 1922		
	01840 -	Management Control Systems	Anthony Robert	Govindarajan Vijay	658.15	ANT/GOV
26	02832 🗸	Management Control Systems	Anthony Robert	Govindarajan Vijay	658.15	ANT/GOV
27	02833	Management Control Systems	Anthony Robert	Govindarajan Vijay	658.15	ANT/GOV
28	02324	Management Information Systems	Arora Ashok	Bhatia Akshaya	658.4038	ARO/BHA
- 29	03068	Managerial Economics	Singh S P		330	SIN
30	06296	Marketing Management	Kotler Philip	Keller Kevin Lane	658.8	KOT/KEL
31	06298	Marketing Management	Kotler Philip	Keller Kevin Lane	658.8	KOT/KEL
32	00547 🎺	Marketing Planning Guide	Stevens Robert	Loudon David	658.802	STE/LOU
33	02856	Options Futures And Other Derivatives	Hull John		332.632	HUL
34	02939	Organisation Theory	Robbins Stephen		658.4	ROB
35	02149	Organisational Behaviour	Luthans Fred		658.3	LUT
36	02153	Organisational Behaviour	Hellriegel Don	Jackson Susan	658.3	HEL/JAC
37	02154	Organisational Behaviour	Hellriegel Don		658.3	HEL/JAC
38	04942	Organizational Behaviour	Rao Gangadhar M	Rao V S P	658.4	RAO/RAO
39	01933 -	Problems & Solutions In Financial Management 🗸	Rustagi R P		658.15	RUS
40	06446	Production And Operations Management	Kachru Upendra		658.5	KAC
41	06447 🗸	Production And Operations Management	Kachru Upendra		658.5	KAC
42	06605	Production And Operations Management	Kachru Upendra		658.5	KAC
43	00619 🛴	Project Management	Singh U K	Narayan B	658.404	SIN/NAR
44	01632 -	Rich Dad's Prophecy	Kiyosaki Robert	Lechter Sharon L	658.15	KIY/LEC
45	02306	The 7 Habits Of Highly Effective People 🗸	Covey Stephen		658	COV
/46	06439	Treat Your Customers	Miglani Bob		658.81	MIG
47	01351 •	Financial Accounting	Maheshwari S N	Maheshwari S K	657	MAH/MAH
48	01421 •	Financial Management	Kulkarni P V	Satyaprasad B G	658.15	KUL/SAT
49	01803 -	Financial Management	Kishore Ravi		658.15	KIS



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Sr. No.	of Weededout Books kept as Take Away for the Title of the Book	Acc. No.	Academic Year	
1	Business Law	6652	2016-2017	
2	Marketing Mgt	991	2016-2017	
3	The Marketing White Book	4656	2016-2017	
4	Operations Research	2156	2016-2017	
5	Economics of Global	7181	2016-2017	
6	Operations Research	2606	2016-2017	
7	Operations Research	2164	2016-2017	
8	Fundamentals Of Statistics	3563	2016-2017	
9	Mgmt.In Organizational Behaviour	212	2016-2017	
10	Statistics Of Management	2685	2016-2017	
11	Business Mathematics	2135	2016-2017	
12	Business Law For Mgt	9060	2016-2017	
13	Management	2945	2016-2017	
14	International Business	5169	2016-2017	
15	Managerial Economics	96	2016-2017	
16	Quantitative Techniques	4845	2016-2017	
17	Mathematics for MBA	745	2016-2017	
18	Land & Water Mgt Problem In India	1558	2016-2017	
19	Operations Research	2608	2016-2017	
20	Quantitative Techniques	713	2016-2017	
21	Operations Research	6600	2016-2017	
22	The Marketing White Book	6145	2016-2017	
23	Operations Research	6602	2016-2017	
24	Marketing Mgt	6864	2016-2017	
25	Mgt Control System	10232	2016-2017	
26	Industrial Relation & Labour	6627	2016-2017	
27	Material Mgt	261	2016-2017	
28	Resources Development & environment	1553	2016-2017	
29	Management Control System	9753	2016-2017	
30	Organizational Behaviour	4977	2016-2017	
31	Material Mgt	22	2016-2017	
32	Financial Accounting	1351	2017-2018	anti-
33	Financial Management	1803	2017-2018 2017-2018 -> SQL	, chilles
34	Financial Management	1421	2017-2018	
35	Marketing Mgt	51	2017-2018	
36	Marketing Mgt	832	2017-2018	
37	Marketing Mgt	6394	2017-2018	
38	Marketing Mgt	6461	- 2017-2018	
39	Principles of Marketing	49	2017-2018	



D.



Binding Book List June 2017

	Accession				Classificat	Author Mark/Suff
Sr. No.	No.	Title	AuthorName1	AuthorName2	ion No.	ix
1	00050	Cost Accounting	Horngern Charles	Foster George	A CONTRACTOR OF THE PARTY OF TH	HOR/FOS
	00132	Financial Management	Pandey I M		658.153	PAN
	00216	The Human Side Of Enterprise	Mcgregor Douglas		658.3	MCG
-	00449	Business Statistics	Levine David	Krehbiel Timothy		LEV/KRE
5	00493	Operations Research	Ravindran Philips	Solberg		RAV/PHI
6	006910	Organizational Theory Change and Design	Daft Richard L		MARIENCE A AVEC O	DAF
	006912	Organizational Theory Change and Design	Daft Richard L			DAF
150	007045	Fundamentals Of Statistics	Gupta S C			GUP
	00715	Research Methodology	Kothari C R			KOT
	007172	Quantitative Techniques In Management	Vohra N D		150/////	VOH
200	007466	Cost Accounting Fundamentals	Agrawal N K	Jain Deepali	657.42	
	007576	Managerial Economics And Financial Analysis	Siddiqui S A	Siddiqui AS		SID/SID
	3 007605	Cost Accounting Fundamentals	Agrawal N K	Jain Deepali		AGR/JAI
dem are	008812	Macroeconomics	Apte Prakash		330	APT
15	5 008842	Organizational Behavior	Robbins Stephen P	Judge Timothy	658.4	ROB/JUD
	6 008858	Cost Accounting	Horngren Charles T			HOR/DAT
50000	7 008881	Communication Skills	Rai Urmila	Rai S M		RAI/RAI
	3 008963	International Business	Rao Subba P		19 marsh 19 marsh 20	RAO
	009178	Employee Engagement And HR Initiatives	Mishra B N	Tripathy S K	1	MIS/TRI
	00964	Business Law	Pillai R S N			PIL
27.00	1 00966	Practical Statistics	Gupta S P		519	GUP

	Calc is Avisconia	Essentials of Human Resource Management and Industrial	D DC 11-		658.3	RAO
1 400000000	009665	Relations	Rao P Subba	-	332.45	
W-500	010057	Foreign Exchange and Risk Management	Jeevanandam C			•
24	010059	Foreign Exchange and Risk Management	Jeevanandam C		332.45	JEE
25	010091	Production and Operations Management	Aswathappa K	Bhat K Shridhara		ASW/BHA
26	010113	Consumer Behaviour in Indian Perspective	Nair Suja R		658.8342	Hillogramanica
27	010114	Consumer Behaviour in Indian Perspective	Nair Suja R		658.8342	
28	010400	Foreign Exchange and Risk Management	Jeevanandam C		332.45	
29	01053	Organisational Behaviour	Luthans Fred		658.4	LUT
	01065	Change Management	Paton Robert	Mccalman James		PAT/MCC
. 31	01075	Innovation And Entrepreneurship	Drucker Peter		658.42	DRU
	01256	Business Communication	Kumar Varinder Avadhani V A	Raj Bodh	658.45 332.042	KUM/RAJ
III (Medicon)	01432	International Finance	Rao V P S			RAO
34	01824	Human Resource Management	Rao V P S		000.0	MAC
35	01979	Operations Management For Competitive Advantage	Chase Richard	Aquilano Nicholas		CHA/AQU
- 36	02036	Crash Course In Creaivity	Clegg Brian	Birch Paul		CLE/BIR
37	02148	Organisational Behaviour	Luthans Fred		658.3	NY-180-61 5544
38	02196	Personnel And Human Resource Management	Rao P Subba			RAO
- 39	02198	Managerial Economics	Mithani D M			MIT
× 40	02199	Managerial Economics	Mithani D M		330	MIT
	02214	Personnel Management	Mamoria C B	Gankar S V	658.3	MAM/GA N
	02447	Human Resource Planning	Bhattacharya Dipak Kumar		658.301	вна
v 43	02941	Quantitative Methods In Finance	Watsham Terry	Parramore Keith	519	WAT/PAR

MUMBAI)

Bay 2017



44	03163	Maharashtra MBA-CET	Board Of Authors			BOA
	03329	Treasury Investment And Risk Management - Iii	Iib		658.155	
	03374	Rich Dad Poor Dad	Kiyosaki Robert T		658.15	
	03448	Cost And Management Accounting	Arora M N			ARO
100000	03560	International Finance	Avadhani V A		332.042	AVA
49	03773	Management Information System	Sarngadharan M	Minimol M C		SAR/MIN
0.51	03812	Case Studies In Retail Management	Icmr		658.87072	
0.0000	04513	Business Law	Chadha P R		346.07	
- 01	01010		Mukherjee	Hanif		MUK/HA
52	04913	Financial Accounting	Amitabha	Mohammed	657	194 N
2741/4	04934	Management	Daft Richard			DAF
	04940	Organisational Behaviour	Aswathappa K			ASW
1000000	04955	Effective Communication	Rai Urmila	Rai S M	658.45	RAI/RAI
	05687	Organization Development And Change	Cummings Thomas	Worley Christopher G	658.406	CUM/WO
	05887	Human Resource Management	Snell Scott	Bohlander George		SNE/BO
	06161	Cost Accounting	Kishore Ravi M		657.42	KIS
50	06311	Fundamentals Of Information Technology	Leon Alexis	Leon Mathews		LEO/LEO
1E3/E2	06830	Financial Accounting & Financial Statement Analysis	Icfai University		657.48	ICF
	06832	Financial Accounting And Financial Statement Analysis Study Guide	Icfai University		657.48	ICF
	2.06796	Organizational Behavior	Robbins Stephen P	Judge Timothy A	658.4	ROB

66 Books given for boinding 19/9/2017.

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3

To,

The Chairman

SFIMAR

Dear Sir,

(i)

Subject: Stock Verification Report.

Sir, The stock verification process is completed and there are 30 books which are untraced from the total collection of books. The untraced books list is attached along with this letter for your reference.

Thanking you

Yours Sincerely.

Librarian

CC to: Director



SFIMAR Library

ST. Francis Institute of Management and Research, Mt. Poinsur, SVP Road, Borivali-West, Mumbai, 400103

Physical Inventory Status - Accession Number Wise

Item Types in ('B', 'D')
Inventory Dates From 18/06/2016 to 18/06/2016

18/06/2016						
AccNum	AcenDate	Title & Author	CallNum	Pub.Year	Price Description	
000041	27/04/2002	Pannerselaum R: Engineering Economics. Prentice-hall Of India	330/PAN	2001	195.00 Ok	
000242	03/05/2002	Dhamdhere, D M: Systems Programming And Operating Systems. Tata Mcgraw-hill Pub.Ing	005.43/DHA	2004	0.00 Ok	# - 7
000357	29/05/2002	Drucker Peter: People And Performance: The Best Of Peter Drucker On Management. Harvard Business School Press	658.312/DRU	2007	1,000.00 Ok	
001117	18/09/2002	Izuka Takeshi: Zen In Business And Life :the Quest For Self. Jaico Publishing	294.344/IZU	1998	85.00 Ok	
002368	22/02/2003	Bernardin John H: Human Resource Management. Tata Mcgraw-hill Pub.Ing	658.3/BER	2003	350.00 Ok	
002559	05/03/2003	Hamson Ned: Managing Quality. Capstone	658.4/HAM/ZU C	2002	160.00 Ok	a.
003765	14/05/2005	Cherunilam, Francis: A Course Book On Business Environment. Himalaya Publishing House	330.9/CHE 338.7	2004	0.00 Ok	
003995	21/10/2005	Taxmann: Guide To Fringe Benefit Tax. Taxmann Publications (P.) Ltd	331.255/TAX 336.2	2006	325.00 Ok	
004196	08/03/2006	Farrell Paul B: The Winning Portfolio : How To Choose The Best Mutual Funds. Vision Books	332.632 7/FAF	2005	145.00 Ok	
004450	05/05/2006	Mentzer John T: Fundamentals Of Supply Chain Management: Twelve Drivers Of Competitive Advantage. Response Books	658.5/MEN 658.3	2004	380.00 Ok	
004748	07/01/2004	Cherunilam Francis: International Business: Text And Cases. Prentice Hall Of India	338.88/CHE 338.8	2006	350.00 Ok	
005581	07/05/2007	- I I I I I I I I I I I I I I I I I I I	658.404/FIG	2007	295.00 Ok	
005988	18/09/200	7 Decenzo Dzvid A: Personnel/human Resource Management. Prentice-hall Of India	658.3/DEC/I B	RO 2007	275.00 Ok	
00657	3 20/10/200	lcfai: Marketing Communication : Text Book, Icfai University	658.802/ICF	2004	1,250.00 Ok	
00661	22/10/200	Pressman Roger S: Software Engineering : A Practitioner's Approach Tata Mcgraw Hill Higher Education	005.1/PRE	2005	478.00 Ok	



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18					

		the second program of the second seco	C) 1937	Dub Voor	Price Descriptio	n
AceNum	AcenDate	Title & Author	CallNum	Pub.Year	TIRE Description	
006832	28/04/2009	lcfai University: Financial Accounting And Financial Statement Analysis Study Guide. Icfai University	657.48/ICF	2005	0.00 Ok	
006877	30/06/2009	Fischer, Donald E: Security Analysis and	332.632/FIS/JO	2008	450.00 Ok	
/	30,000.200	Portfolio Management. Pearson Education	R 332			
006891	03/07/2009	Rama Gopal, CA C: Accounting for Managers. New Age International (P) Limited	658.1511/RAM	2009	295.00 Ok	
008040	14/08/2010	Bloomberg,Michael: Bloomberg By Bloomberg With Invaluable Help From Matthew Winkler. John Wiley & Sons	332.06/BLO	2001	895.00 Ok	
008100	28/08/2010	Adolph Gerald: Merge Ahead. Tata Mcgraw Hill Education Private Limited	338.83/ADO/P ET	2009	425.00 Ok	
008153	31/08/2010	Rangnekar Sharu: How To Learn Management From Your Wife. Shroff Publishers And Distributors Pvt Ltd	658/RAN	2010	125.00 Ok	
008268	06/10/2010	Taxmann: Income Tax Act, Taxmann Publications Pvt Ltd	336.24/TAX 336.2	2010	675.00 Ok	
008420	29/12/2010	Chatterjee B K: Marketing Management. Jaico Publishing House	658.8/CHA	2010	275.00 Ok	
009160	26/09/2012	Robbins Stephen P: Organization Theory : Structure, Design And Applications. Pearson	658.4/ROB/MA T	2012	350.00 Ok	
009352	12/08/2013	Minor Marianne: Coaching and Counseling. Viva Books Pvt Ltd	658.3124/MIN	2011	195.00 Ok	
009434	21/08/2013	Sadler Philip: Seamless Organization. Kogan Page India Pvt Ltd	658.4/SAD	2010	295.00 Ok	, at los
009753	19/02/2014	Pandey K C: Management Control Systems. Vipul Prakashan	658.15/PAN/B AN	2014	175.00 Ok	Kefindin
D00724	27/07/2011	Chandra Prasanna: Financial Management Theory And Practice. Tata Mcgraw - Hill Education Private Limited	658.15/CHA	2011	575.00 Ok	
D00926	10/08/2011	Sukhabodhananda Swami: Adi Shankaracharya's Bhaja Govindam. Jaico Publishing House	891.2/SUK	2011	295.00 Ok	10
D01283	17/12/2011	Ries Al: Marketing Warfare. Penguin Group	658.8/RIE/TR	O 1986	100.00 Ok	

Total Items:

Total Amount:

10,413.00



St. Francis Institute of Management and Research List of Books Auctioned during Book Exhibition Oct 2016

Sr. No.	Acc. No.	Title	Author	Ed.	Year
1	2947	Strategic Marketing An Introduction	Proctor Tony		2002
2	3840	Marketing Management	Kotler Philip		2001
3	6864	Marketing Management	Icfai Center For Management Research		2004
. 4	8319	Marketing Whitebook 2010-2011	Business World		2010
5	5005	Quantitative Techniques In Management	Vohra N D	3rd Ed.	
6	3436	Research Methods For Management	Shahjahan S	1st Ed.	
7	7047	Fundamentals of Statistics	Gupta S C	6th Ed.	/4
8	2284	Operations Research	Sharma J K	2nd Ed.	
9	3753	Operations Research: Techniques For Management	Kapoor V K,Kapoor Sumant	7th Ed.	
10	6601	Operation Research	Sharma Anand		2004
11	5410	Financial Management: Theory And Practice	Chandra Prasanna	6th Ed.	
12	6479	International Business : Text And Cases	Subba Rao P		2006
13	8962	International Business : Text And Cases	Rao Subba		2006
14	6326	International Business	Chandran R	2nd Ed	
15	5252	undamentals Of Information Technolo	Bharihoke Deepak		2006
16	5	Business & Economics Laws	G. K. Kapoor		1994
17	7	Financial Management	Prasanna Chandra	3rd Ed	
18	3	Marketing Management	Philip Kotler	7th Ed	
19		Organizational Behavior	Stephen P. Robbins	5th Ed	
20		Marketing Management	Philip Kotler	7th Ed	
2:		Harvard Business Review on Leadership	HBR		1998
22		A Management Guide To PERT/CPM	Jerome D. Wiest.	2nd Ed	. (
Price Rs. 50/- each			Total	Rs. 11	100/

april

Weededout Books

		vveeded:					
Sr.N o.	Acc. No.	Title	Author	Ed.	Year	Remark	Price
1	991	Marketing Management	Kotler Philip		2001		275
2	2947	Strategic Marketing An Introduction	Proctor Tony		2002		450
3	3840	Marketing Management	Kotler Philip		2001	in l	495
4	6864	Marketing Management	Icfai Center For Management		2004	Weededout - Jackson Jhon	
5	6145	Marketing Whitebook 2007-08	Business World		2007		400
6	8319	Marketing Whitebook 2010-2011	Business World		2010		499
7	4656	Marketing Whitebook 2006	Business World		2006		350
<u>(</u>	6627	Industrial Relations And Labour Laws	Singh B D		2008	Weededout - Vaibhav	300
9	6652	Business Law For Management	Bulchandani, K R	3rd Ed.		Kulkarni	
10	4845	Quantitative Techniques For Managerial Decisions	Srivastava U K,Shenoy G V	2nd Ed.			265
11	5005	Quantitative Techniques In Management	Vohra N D	3rd Ed.			375
12	3436	Research Methods For Management	Shahjahan S	1st Ed.			325
13	6602	Operation Research For Management	Shenoy G V,Srivastava U	2nd Ed.			1
14	713	Quantitative Techniques For Managerial Decisions	Srivastava U K,Shenoy G V	2nd Ed.	2005		260
15	7041	Fundamentals of Statistics	Gupta S C	6th Ed.		*	398
16	3563	Fundamentals of Statistics	Gupta S C	7th Ed.			345
1,	745	Mathematics For Mba	Aggarwal R S	1st Ed.	2002		195
18	2135	Business Mathematics —	Gupta R P,Gupta Pratibha		2000		150
19	2284	Operations Research	Sharma J K	2nd Ed.		Weededout -	315
20	2685	Statistics For Management	Beri G C		2003	Sinimole K R	225
21	2608	Operations Research: Techniques For Management	Kapoor V K,Kapoor Sumant	7th Ed.			223
22	3753	Operations Research: Techniques For Management	Kapoor V K,Kapoor Sumant	7th Ed.	a		235 (
23	2156	Operations Research: Techniques For	Kapoor V K,Kapoor Sumant	7th Ed.			235
24	2164		Taha Hamdy A	7th Ed.			295

total (22 books.



1	e - 8					-		
25	2606	Operations Research : An Introduction	Taha Hamdy A	7th Ed.		-	295	
26	22	Materials Management: Procedures,Text And Cases	Datta A K	2nd Ed.			175	
27	261	Materials Management Procedures, Text And Cases.	Datta A K		1998		6	
28/	6600	Operation Research	Sharma Anand		2004	-	at:	/
29	6601	Operation Research	Sharma Anand		2004			
30	1558	Land And Water Management Problems In India	Vohra B B		1975		495	
31	7181	Economics Of Global Trade And Finance	niversity Of Mumba	ai	2007	Weededout - Kiran Rodrigues	-	
32	96	Managerial Economics	Dwivedi D N	6th Ed.			225	
33	5410-	Financial Management: Theory And Pract	Chandra Prasanna	6th Ed.			425	
8	4977	Organizational Behavior	Mcshane Steven L,Glinow Mary	3rd Ed		Weededout - Paul Alukal	8	
35	1553	National Seminar On Resources Development And Environment In The	National Committee On				495	
36	212	Management Of Organisational Behaviou	Hersey Paul,Blanchard		1988		52	
37	2945	Management	Daft Richard	6th Ed.			357	
38	6479	International Business : Text And Cases	Subba Rao P		2006	- Weededout -	ii i	
39	8962	International Business : Text And Cases	Rao Subba		2006	Col-Venkat Raman	375 \	
40,	6326	International Business	Chandran R	2nd Ed			350 \	
41	5169	International Business	Chandran R		2006		295	
42	9753	Management Control Systems	Pandey K C,Bandgar P K,		2014		175	
43	9060	Business Law For Management	Bulchandani, K R	3rd Ed.		Weededout - G Ramesh		
44	1023	Management Control Systems	Pandey K C,Bandgar P K ,	2nd Ed			200	
45	5252	Fundamentals Of Information Technolog	y Bharihoke Deepal	<	2006		1	

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Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. Of Management & Research Doc. Title: Maintenance Procedure As Per ISO 9001:2015



Maintenance Procedure 2019-2020

1. Purpose:

To ensure prompt availability to all stakeholders

2. Scope:

Specific services identified for preventive maintenance and recorded in the Preventive

Maintenance Schedule - AC/water cooler/ water purifier and pest control

3. Responsibility & Authority:

Admin I/C and Maintenance I/C

4. Work Environment:

The environment is friendly and ensures constant feedback on the progress of work

5. References:

ISO 9001-2015

6. Definitions & Abbreviations:

Admin I/C = Admin In-Charge



Reviewed By: MR Approved By: Director Approved By: Chairman

Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. Of Management & Research Doc. Title: Maintenance Procedure As Per ISO 9001:2015



Maintenance Procedure 2019-2020

7. Records:

Sr. No	Title of the Record	Maintained by	Retention Period
1	List of Approved AMC Contractor File	Maintenance I/C	1 year
2	List of Approved Contractor File	Maintenance I/C	1 year
3	Preventive maintenance Schedule. (Department Planner) File.	Maintenance I/C	1 year
4	Complaint Form	Maintenance I/C	1 year
5	Maintenance Complaint Register	Maintenance I/C	1 year
6	Breakdown Register	Maintenance I/C	1 year
7	Purchase Order Form	Maintenance I/C	1 year
8	Requisition Form	Maintenance I/C	1 year
9	Assets Inventory Register	Maintenance I/C	1 year
10	Consumables Inventory Register	Maintenance I/C	1 year
11	Dept. Budget Form	Maintenance I/C	1 year
12	Vendor Details Re-Evaluation	Maintenance I/C	1Year
13	Vendor Registration Form	Maintenance I/C	1Year
14	Emergency Numbers	Maintenance I/C	1Year
15	Fire Equipment Preventive Maintenance Schedule Form	Maintenance I/C	1Year
16	List of Fire Control Equipment in the sfimar campus	Maintenance I/C	1Year
17	list of Machine (Water Pump) in the sfimar campus,	Maintenance I/C	1Year
18	List of Air Condition & Preventive Maintenance File	Maintenance I/C	1Year
19	List of Fire Detection System & Preventive Maintenance File	Maintenance I/C	1Year
20	List of Close Circuit Camera & Preventive Maintenance File	Maintenance I/C	1Year
21	Department Objectives,	Maintenance I/C	1 Year

Ł	Thuy	Amount By Chairman
Reviewed By: MR	Approved By: Director	Approved By: Chairman

Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. Of Management & Research Doc. Title: Maintenance Procedure As Per ISO 9001:2015



22	Maintenance Department Objective Monitoring,	Maintenance I/C	1Year
23	List of Water Purifier & Preventive Maintenance File	Maintenance I/C	1Year
24	List of Water Cooler & Preventive Maintenance File	Maintenance I/C	1Year

Process Owner - Admin I/C & Maintenance I/C.

Method of Monitoring/Measurement

- 100% availability of utilities to users
- Internal Audit at least once in six months
- Mentoring and performance file

Prepared By: Maintenance I/C



Reviewed By: MR Approved By: Director Approved By: Chairman

Rev. Date: 15.03.16
Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Title: Maintenance Procedure AS PER ISO 9001: 2015



Maintenance Procedure 2019-2020

SIB OUTPUT RECIEVER KPI /REF RECORD OF OUTPUT		List of Maint. Approved Incharge, Service Chairman	Preventive Maintenance Every Maintenance In- Charge December end		Complaint form Mgt/ Within 3 file / complaint staff/students working days	٥ ک	Preventive Maintenance Schedule / Complaint Form File
RESPONSIB ILITY		Maintenance In- Charge	Maintenance In- Charge		Maintenance In- Charge	Maintenance In- Charge	Maintenance In- Charge
ACTIVITY	General Functioning	A list of apporved AMC Contractor	The Maintenance in charge prepares the preventive schedule from Janurary to December every year	Troubleshooting	If any staff finds any equipment / utility concerning maintenance department not functioning properly, they fill the complaint form and put it to the maintenance department drop box or give it to the maintenance In charge.Students can give complaint by writing in the complaint register or drop it in the drop box.	The box is opened every day and if any complaint found, it is filed and then noted in the complaint file, corrective action is taken to ensure that the issue is resolved and noted in the complaint register.	During maintenance/ troubleshooting, if any particular utility requires shut down, the shutdown period is finalized after discussing with Chairman and informed to the staff well in advance. If the utility shutdown is not necessary the maintenance/troubleshooting work is carried out.
INPUT		Amc	Preventive Maintenance Schedule		Requisition slip/complain t slip		
INPUT		Vendors	Departmental requirements		Staff/students		
Sr. No	8.1	8.1.1	8.1.2	8.2.	8.2.1	8.2.2	8.2.3

Reviewed by: MR Approved by: Director

Dept.: Maintenance Rev. Date: 15.03.16 Rev: 00

St. Francis Inst. of Management & Research Doc. Title: Maintenance Procedure AS PER ISO 9001: 2015



Maintenance Procedure 2019-2020

KPI					
RECIEVER OF OUTPUT			Internal dept, vendor, Secuity staff, Admin office		
OUTPUT /REF RECORD		Preventive Maintenance Schedule	Gate Pass book		
RESPONSIB ILITY		Maintenance In- Charge			Maintenance In- Charge
ACTIVITY	Both of the above is carried out at a suitable time depending on the availability of manpower and other required associated resources	Maintenance is done in either one of the following ways: 1. Carrying out maintenance by in-house capability. 2. Carrying out maintenance by calling approved Service Provider 3. Analyze the breakdowns of utilities annually and take necessary action accordingly in consultation with management.	Gate Pass Procedure	A Gate Pass is issued for any institute property that has to be taken out of the institute premises. TheGate Pass is signed by an authorized staff of the dept.	The gate pass are of two types: Returnable & Non Returnable. The 1st copy of Returnable gate pass will be retained by the Dept.
INPUT			Gate pass		
INPUT			Internal dept, vendor		
Sr.	8.2.4	8.2.5	8.3	8.3.1	8.3.2



Reviewed by: MR

Approved by: Director

Rev. Date: 15.03.16 Rev: 00

Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Title: Maintenance Procedure AS PER ISO 9001: 2015



Maintenance Procedure 2019-2020

KPI				
RECIEVER OF OUTPUT				
OUTPUT RECIEVER /REF RECORD OF OUTPUT			Gate Pass Report	Biannual report for Returnable Gate Pass
RESPONSIB ILITY	ADMNI/C	ADMNI/C		ADMNI/C
ACTIVITY	The 2nd copy to be given to the vendor to get and exit from the institute. The Vendor is required to submit the same to the security at the gate. Security has to check and place the college stamp on it and store it in the lot of Returnable/ Non Returnable Gate pass. The Security Guard should handover both the gate passes collected to ADMN on weekly basis.	The ADMN office will check both types of passes for any discrepancy, and if found ok, the security copy of passes will be discarded on quarterly basis.	The HOD will send the Gate pass book to ADMN for cross verification latest by 5th of every month. ADMN will cross check for the pending material and will update the ADMN copy of Gate passes with the latest status.	The record for the same will be maintained and quarterly report will be generated in ADMN for analysis of pending material by ADMN In charge
INPUT				
INPUT				
Sr. No	8.3.3	8.3.4	8.3.5	8.3.6



Reviewed by: MR

Approved by: Director

Rev. Date: 15.03.16 Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Title: Maintenance Procedure AS PER ISO 9001: 2015



Maintenance Procedure 2019-2020

KPI					Timely services from vendors
RECIEVER OF OUTPUT		Maintenance Incharge	Vendor	Maintenance Incharge	Management and T maintenance dept.
OUTPUT RECIEVER /REF RECORD OF OUTPUT		Requisition Form File	Approved Vendor List	Inventory Register Purchase Order File	Vendor Selection and evaluation Form
RESPONSIB			Maintenance In- Charge	Maintenance In- Charge	Maintenance In- Charge
ACTIVITY	New Procurements	Requisition In case of any new requirement arising from staff/student/department, the same is form noted in the requisition form and forwarded for approval to the Chairman.	If approved, the requirement is ordered, either through approved service providers or new vendors if they meet the specification criterion (only after taking approval from Chairman/Director).	The received goods are verified and if found suitable as per order and quality, the same is entered in the inventory Register. Purchase order stock accounting and periodic checking is done as described in the procurement process. The procedure for purchase should be followed- as mentioned in Administration procedure.	Selection & Evaluation of Vendors/Contractors: Selection of vendors/contractor is done on the basis of evaluating them as per the selection parameters. Approval of chairman is taken for the same and the vendor I Contractor id added in the approved vendor/ contractor's list for future reference for purchase
INPUT		Requisition	Vendor evaluation record	Q	Vendor evaluation record
INPUT		Staff, Mgt,		Vendors	Vendor, Mgt, Previous vendor records
Sr. No	8.4	8.4.1	8.4.2	8.4.3	8.5

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Approved by: Director

Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Title: Maintenance Procedure AS PER ISO 9001: 2015



Maintenance Procedure 2019-2020

KPI				Material to be procured Within 5 working days from the date PO raised.
RECIEVER OF OUTPUT	Mgt, Maintenance dept.	students, Admin dept.		Vendor
OUTPUT /REF RECORD	Vendor / Contractor Re- Evaluation record	Checklist for No Dues		Purchase Order Bills Approved Vendor List
RESPONSIB	Maintenance In- Charge			
ACTIVITY	Re-Evaluation of vendors/contractors The vendors / contractors are re-revaluated annually by end of january for the service provided and approval is taken from chairman for further continuation if they meet the criterion	No Dues Remarks On completion of the course, the students get a No Dues Application Form from Administration department to get clearance from Maint I/C has to refer the checklist for the same and state if any dues are pending. Similarly in case of staff leaving the institute, the same procedure is followed	Purchase	For purchase of Item till Rs. 10000, PO is not required. The requisition can be given to the chairman for approval and materials can be purchased from the approved vendors. If the material amount exceeds Rs.10000 then a purchase order is to be Issued. Check Purchase Order for correctness, completeness and get it recommended & approved by Chairman. Send dulyfilled in Purchase Order to Service Provider and keep a copy for reference. Where the Purchase Order stipulates Inspection by our personnel or by Purchaser's personnel at service provider's premises, coordinate with Head Maintenance/Chairman for deputation of personnel for inspection. Follow up with Service Provider till Materials are received.
INPUT	vendor re evaluation record	No Dues forn		Approved requisition form/ Purchase order
INPUT SOURCES	Vendor, staff, Mgt	Students		Staff, students and Mgt
Sr. No	8.6	8.7	∞ ∞.	8.8.1

Approved by: Director

Reviewed by: MR

Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Title: Maintenance Procedure AS PER ISO 9001: 2015



Maintenance Procedure 2019-2020

Id		Timely service as per AMC /on call		
KPI		Timely as per A		
RECIEVER OF OUTPUT	vendor		Mgt, Maintenance dept.	
OUTPUT /REF RECORD		Approved Vendor List	Approved Vendor List	
RESPONSIB		Maintenance In- Charge	Maintenance In- Charge	Maintenance In- Charge
ACTIVITY	Urgent requirement of material can be done from Service Providers not appearing on Approved Service Provider list. In such cases, get approval of Requisition form from Chairman. Material can be purchased from approved. service providers when instructions are verbally received from Chairman. In such cases, get the Purchase Order signed from Chairman. Copy of Purchase Orders, Quotations and receipt notes are maintained by Admin. Copy of Purchase Orders, Quotations, Delivery Challans and Receipt Notes are maintained by departmental heads. Each departmental Head will maintain equipment and material in an inventory register and update it continuously. The register/ Maintenance in charge will be audited every month and matched with P.O. & receipt notes with the Administrator.	Approved Vendror/ AMC Contractor List & Discontinuation of a Vendor/ AMC Contractor of a Vendor/AMC Contractor	The new vendor/AMC Contractor to be registered by taking his details in Vendor/AMC Contractor selection form and is Amc Contract evaluated on the parameters mentioned in the selection form and then it is selected with approval of Chairman.	After the new vendor/ AMC Contractor is selected to take its services, the name of the vendor or AMC Contractor is added in Approved Vendor List along with the required details.
INPUT	Approved requsition form		Amc Contrac	
INPUT	Staff, students and Mgt		Vendor, Mgt, Previous vendor records	
Sr. No	8.8.2	8.9	8.9.1	8.9.2

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Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Title: Maintenance Procedure **AS PER ISO 9001: 2015**



Maintenance Procedure 2019-2020

And Sangaran			\neg	
KPI				
RECIEVER OF OUTPUT		vendor		Maintenance
OUTPUT RECIEVER /REF RECORD OF OUTPUT				,
RESPONSIB	Maintenance In- Charge	Maintenance In- Charge		
ACTIVITY	The vendors/ AMC Contractor who have provided services during the academic year are Re-Evaluated by June end and based on their performance they are continued for the next year.	In case the services are found to be unsatisfactory the warning letter by the maintenance in charges to be sent to the concerned vendor or contractor for improvement purpose or discontinued with the permission of chairman.	Health & Safety Procedures	Focus:Organizational initiatives to prepare its students and staff for handling emergency situations
INPUT		Complaint form		Training records
INPUT		Staff, students and Mgt		8.10.1 and Mgt, AMC contractors
Sr. No	8.9.3	8.9.4	8.10.0	8.10.1



Approved by: Director

Reviewed by: MR

Approved by: Chairman

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Rev. Date: 15.03.16 Dept.: Maintenance Rev: 00

St. Francis Inst. of Management & Research Doc. Title: Maintenance Procedure AS PER ISO 9001: 2015



Maintenance Procedure 2019-2020

KPI		
RECIEVER OF OUTPUT	staff, students and Mgt	
OUTPUT /REF RECORD	First Aid Kit Check Record	
RESPONSIB ILITY	ADMN I/C	
ACTIVITY	The Institute is well equipped with First Aid kit available at the admin office containing all the necessary medicines for common ailments and first aid. The medicines and ointments are checked for its expiry quarterly and updated according to the usage. Intercom No: 110 & 111 Landline No: 002 28917089 Extn 110 & 111 Cell No:: 8291531911 Contact person: Mr. Sahu V R. In case of accidents and other medical emergencies Karuna Hospital is to be contacted. Hospital Contact no: 002 28934698/28953009 Emergency Ambulance Service Number: 1298 These numbers are circulated to the staff & students through the internal messaging system of the institute for off-campus emergencies in Mumbai while on institutional duty.	Safety 1. The institute has a spaced out; well designed infrastructure and is well prepared for any natural calamities like earthquakes, rains and floods and manmade disasters like fire, terrorism etc
INPUT	Emergency call list	
INPUT	8.10.2 staff, students and Mgt	
Sr. No	8.10.2	8.11.



Reviewed by: MR

Approved by: Director

Approved by: Chairman

Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Title: Maintenance Procedure AS PER ISO 9001: 2015



Maintenance Procedure 2019-2020

KPI			
RECIEVER OF OUTPUT	Staff, students and Mgt	Staff,students and mangement	Maintenance dept and Management
OUTPUT RECIEVER /REF RECORD OF OUTPUT	Fire Extinguisher Location List/ Emergency numbers list	CCTVC File	Backup record
RESPONSIB ILITY	Maintenance In- Charge	Mgt, Director , Registrar and Maintenance In- Charge	Maintenance dept
ACTIVITY	 A database of zone wise emergency numbers is maintained by the institute for any emergency situation. The Administrative database is Counter & maintained by the Administrative counter & faculty coordinator appointed by the management The information is disseminated to all the students & Staff through the internal messaging system of the institute. Also these numbers are displayed on the campus notice boards for easy access. The institute has also installed fire extinguishers at appropriate locations in the campus. A list of all the fire extinguishers has been displayed at all the locations where fire extinguishers are installed. Systematic training related to its usage is given to the staff. Annual training on Fire Fighting is provided to the security, maintenance staff, canteen staff and to the new employees to handle natural calamities. 	Securty of Students Property Also vigiance cameras are installed in the class rooms, Computer Lab, Admin office, and Library for better safety of student's property	Back up Back up is done on quarterly basis on the pen drive.
INPUT			
INPUT	Staff, students and Mgt	Staff,students and mangement	Maintenance dept.
Sr. No	8.11.1	8.12.	8.13



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Approved by: Chairman Athur

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Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Title: Maintenance Procedure AS PER ISO 9001: 2015



Maintenance Procedure 2019-2020

KPI		
RECIEVER OF OUTPUT	Mgt and maintenance dept	
OUTPUT RECIEVER /REF RECORD OF OUTPUT	Objective record	Audit Compliance File
RESPONSIB	Maintenance In- Charge	Maintenance In- Charge
ACTIVITY	Other Responsibilities of the Department Head Objectives & Monitoring: The Maintenance In-charge has to define the department's objectives keeping in a view institute's objectives for each academic year by june 15th and monitor the objectives semester-wise and records are to be maintained. Department Planner and its monitoring: Maintenance In - Charge has to make the department planner for the academic year by June15th, for the various to achieve theobjectives and effcient working of the department. Department Budget: As per the department's planner, Maintenance In-Charge has to make the proposed budget and submit to the management by March-15th	Internal & External Audits: To prepare for the different audits as per the guidelines of the respective standards and meet the compliance. Rectify the non specifications and deficiencies and monitor theimplementation of the same in the department.
INPUT		
INPUT	Mgt and maintenance dept	
Sr.	8.14	8.15



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Approved by: Chairman

Rev. Date: 15.03.16 Rev: 00

Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Title: Maintenance Procedure AS PER ISO 9001: 2015



Maintenance Procedure 2019-2020

		CH * S7
KPI	The state of the s	# 400103,
RECIEVER OF OUTPUT		
OUTPUT /REF RECORD	Maintenance File	
RESPONSIB ILITY	Maintenance In- Charge	
ACTIVITY	Forms and Formats 1) List of Approved AMIC Contractors' List, 2) List of Approved Contractors' List, 3 Preventive Maintenance Schedule,or (Department Planner) 4 Complaint Form 5) Maintenance Complaint Form Register, 6) Breakdown Register 7) Purchase Oder Form, 9) Assets Inventory Register 7) Purchase Oder Form, 11) Department Budget, 12) Vendor Details, 13) Vendor Registration Form, 14) Emergency Numbers, 15) Fire Equipment Preventive Maintenance Schedule Form, 16) List of Fire Control Equipment in the sfimar campus, 16) List of Fire Detection System in the sfimar campus, 19) List of Sire Detection System in the sfimar campus, 20) List of Machine (Water Pump) in the sfimar campus, 21) Department Objectives, 22) Maintenance Department Objective Monitoring, 23) List of Water Purifier in the sfimar campus, 24) List of Water Cooler in the sfimar campus, 25) List of Water Cooler in the sfimar campus,	
INPUT		
INPUT		
Sr. No	0	

Approved by: Director

Reviewed by: MR

Approved by: Chairman

ISO- 9001-2015 Risk Assessment

Severity

5	25	20	15	10	5
4	20	15	12	8	4
3	15	12	6	. 9	3
2	10	8	9	4	2
1	5	4	3	2	1
	5	4	3	2	1

Frequency

Note:1	Formula: Risk level=	Formula: Risk level= Severity *Frequency	
Risk	Risk Level	Acceptance level	Range
	High	Not Acceptable	Above 14
		Reasonably Practical to be	
	Medium	acceptable	Between 5 to 14
	Low	Generally Acceptable	Below 5

Note: 2

Severity of Harm	Probablity of Occurance (Frequency)
5	O-5 Frequent
4	O-4 Probable
3	O-3 Occasional
2	O-2 Remote
-	O-1 Improbable



Note: 3 Description of each Parameter

Severity of Harm	
5	Damage to the Institutional resources,, reputation and a very huge financial loss, major customer complaints, Major legal and statutory issues, media issue, damage to the brand image
4	Damage to the Institutional resources, Major financial loss, customer complaints, External Stakeholders' complaints, major delay in operations, legal and satutory issues
3	Financial loss, damage at departmental level (Physical/data), delay in process, fine payment, late fees payment, Internal /External customer compalints
2	Minor Financial loss , complaints at institute level, delay of process.
1	Negligible financial loss, complaints of routine type, loss related to day to day operations.

Probablity of Occurance	Description
O-5 Frequent	Daily/ weekly
O-4 Probable	Monthly -3months
O-3 Occasional	Six monthly
O-2 Remote	1-2 Years
O-1 Language	Once in 5 years or
- T- DI GORGIA	more



SFIMAR MAINTENANCE - LIST OF FORMS & FORMATS AS PER ISO 9001:2015 FORMS & Formats

S.No	Form Name
1	AMC Contractor List
2	List of Approved Contractors & Supplier
3	Preventive Maintenance Schedule(Dept Planner)
	Complaint Form
	Maintenance Complaint Register
	Breakdown Register
	Purchase Order
	Requisition Form
9	Asset Inventory Register
10	Consumables Inventory Register
	Maintenance Dept. Budget
	Vendor Re-Evolution
	Vendor Registration Form
14	Emergency Numbers
NAME AND ADDRESS OF THE OWNER, WHEN PERSONS NAMED IN	Fire Equipment Preventive Maintenance Schedule
	List of Fire Equipment
	List of Machine (Water Pump) In the Campus
	List of Air Condition in the Campus
19	List of Siemens Conventional Fire Detection System
20	Closed Circuit Television Cameras Details
21	Maintenance Dept .Objective
22	Objective Monitoring
23	List of Water Purifier
	List of Water Cooler
2.	Sfimar & MDP Building Inspection Report
20	Sfimar List of Contact Number & Extension Numbers

Rev: 00	-
Rev. Date: 15.03.16	

Dept. Maintenance

St. Fracins Inst. of Management & Research
Doc. AMC Contractor List
AS PER ISO 9001:2015



LIST OF AMC CONTRACTOR

Sr. No.	Service	Approved Contractor	Contact Person	Address	Contact No.	AMC Period	Remark
	,						

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Approved by: Director

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Approved by: Chairman

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St. Francis Inst. of Management & Research Doc. List of Approved Contractors & Supplier AS PER ISO 9001:2015



LIST OF APPROVED CONTRACTORS & SUPPLIER

Sr.No.	Service	Approved Contractor	Contact Person	Address	Contact No.	Remark
						:
						7
					*	
						- '

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Approved by: Chairman

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St. Francis Inst. of Management & Research	Doc. Preventive Maintenance Schedule (Dept Planner)	AS PER ISO 9001:2015
Rev: 00	Rev. Date: 15.03.16	Dept.: Maintenance



PREVENTIVE MAINTENANCE SCHEDULE

	Dec.				
	Nov.				
	Oct.				
	Sep.				
Months	Aug.				
ths	July				
Months	Feb. Mar. Apr. May June July Aug. Sep. Oct. Nov. Dec.				
	Мау				
	Apr.				
	Mar.				
	Feb.		,		
	Jan.				
	Period				
	Particular				
Sr.	No.	*:		100000	

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St. Francis Inst. of Management & Research Doc. Complaint Form AS PER ISO 9001:2015



ST. FRANCIS INSTITUTE OF MANAGEMENT AND RESEARCH

S V P ROAD, BORIVLI (W) MUMBAI – 400103

Complaint Form

Name:	Date:	
Nature of Complaint:		
Remarks (Office use only):		
Nomario (ornee ado omy).		

Dushy Ken 1141

Reviewed by: MR Approved by: Director

Approved by: Chairman

ST. FRANCIS INSTITUTE OF CHAIRMAN

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Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Maintenance Complaint Register AS PER ISO 9001:2015



MAINTENANCE COMPLAINT REGISTER

		_	_	_	_	_	_	_	_	_	_	_	_
	REMARK												
	SIGN OF MAINTENANCE INCHARGE												
AND THE PROPERTY OF THE PROPER	ACTION SING OF TAKEN COMPLAINANT												
777 7	ACTION TAKEN												
	ACTUAL ACTION DATE OF TAKEN C												
	RESOLUTION TIME												
	COMPLAIN SIGN												
	COMPLAINT COMPLAIN RESOLUTION IN TIME												
	COMPLAINT												
	SR. DATE OF NO COMPLAINT												
	SR.												

Approved by: Chairman Approved by: Director of TUTE OF DGEMEN! Reviewed by: MR EARCH THE OF MANAGEMENT & RELIGION COMPANIES COM

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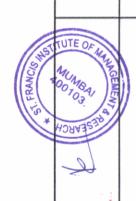
Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Breakdown Register AS PER ISO 9001:2015



BREAK DOWN REGISTER

	REMARK						
	SIGNATURE OF MAINT IN REMARK CHARGE						
HI HALLIANTIN	COMPLAINANT / HEAD OF						
	DATE OF COMPLETION REPAIR						
	ACTION TAKEN						
	REPAIR TIME						
	SIGNATURE OF REPAIR COMPLAINANT TIME						
	NATURE OF BREAK DOWN						
	NAME OF ITEM						
	DATE NAME OATURE OF DATE OF DATE NAME / OF BREAK BREAK DEPARTMENT ITEM DOWN DOWN						
	DATE						
	SR.						



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Approved by Director

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St. Francis Inst. of Management & Research Doc. Purchase Order AS PER ISO 9001:2015



Purchase Order

		i di dilase e	Tuci
		No:	
Supplier Address		Order Date:	
Attn. Cell.	,		
Ship & Bill To: SFIMAR Mount Poinsur, SVP Road Borivali (W) Mumbai 400103 Phone: Email ID:		Requisitioned by: Requisition No.	
Sr. No. Description	Quantity	Price	Total
		Total	euerak danakan sa intraktira.
Purhase Order T&C 1) 2) 3)			

Chairman, SFIMAR

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Reviewed by : MR	Approved by: Director	Approved by: Chairman
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St. Francis Inst. of Management & Research **Doc. Requisition Form** AS PER ISO 9001:2015



ST. FRANCIS INSTITUTE OF MANAGEMENT AND **RESEARCH**

S V P ROAD, BORIVLI (W) MUMBAI - 400103

Requisition Form

Dept / Individual:	Date:
Description of Item required with quantity:	
Signature:	Approved By:
Remarks:	

rewed by: MR

MANAGEMENT & RESEARCH MANAGEMENT

Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Asset Inventory Register AS PER ISO 9001:2015



ASSETS INVENTORY REGISTER

			_		_	_	_	_	_	_	_	_	_	_	_	
REMARK																
SIGNATURE OF MAINT.	IN-CHARGE															
DATEOF	ISSUE															
LOCATION / DATE OF SIGNATURE OF MAINT.	ISSUED TO															
AMOUNT	PS															
AMO	RS															
ı,	DATE															
BILL	NO															
OUANTITY	,															
EOUIPMENT OUANTITY																
NAME OF	SUPPLIER															
SR.NO CATEGORY NAME OF NAME OF																
SR.NO)															
REQUISITION FORM	DATE															
REQUISIT	ON	 4-1-1	**												year of mine	

Reviewed by: MR ST. FRANCIS INSTITUTE OF MANAGEMENT & RESIDENCE

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CHAIRMAN

Approved by Kalancinan

Rev. Date: 15.03.16

Dept.: Maintenance



St. Francis Inst. of Management & Research Doc. Consumables Inventory Register AS PER ISO 9001:2015



CONSUMABLES INVENTORY REGISTER

70 7 7 2 7	KEMAKK								
FILE	NO								
SIGNATURE OF FILE	MAINT. I/C NO								
SIGNATURE	/ ISSUED ISSUE RECEIVER								
DATE OF	ISSUE								
LOCATION	/ ISSUED TO								
	NO DATE								
BILL	NO								
TN	PS								
AMOUNT	RS								
A A LINE	QUANIII								
NAME	UF ITEM								
	OF SUPPLIE								
2000	CATEGORY								
SR.	NO								
			100						
REQUISITION FORM NO DATE									

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Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Maintenance Dept. Budget AS PER ISO 9001:2015



MAINTENANCE DEPT. BUDGET

Sr.No	Service	Category	Amount per Year
		Total Amount	

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Approved by: Chairman

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Dept.: Maintenance

Rev. Date: 15.03.16 St. Francis Inst. of Management & Resear

Doc. Vendor Re-Evolution **AS PER ISO 9001:2015**



Vend	Quarterly /	Half Yearly / An	nually)								
Vend	lor Detai										
	lor Detai										
		ls									
	Company Name: Contact Person:										
	Mob	oile No:									
ded:											
endor Evalu	ation										
Excellent	Good	Satisfactory	Average	Poor							
on											
		ato of Evaluatio	n :								
		ate of Evaluatio	ir	UF MANAGEMENT & RES.							
FKSRFF 6		. 21									
		4180									
2	1	2 8	fro. 4	Applante							
DIRECTOR CHAIRMAN											
Approved	ECT	Cor sap	CHAI	RMAN Apripure of							
	on	D	Date of Evaluatio	on Control Con							

Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Title: Vendor Registration Form AS PER ISO 9001: 2015



VENDOR REGISTRATION FORM

This form is used to document the details for the selection of Vendor for the purchase of goods or to take services for St. Francis Institute of Management & Research, Borivali Please submit this form along with the original quotes, to the maintenance In charge.

Sr. No	Particular	VENDOR DETAIL
1	Name of the Vendor / AMC Contractor	
2	Address with Telephone Number	
3	Year of Establishment	
4	Branch Office if any	
5	Name & Designation of Contact Person with Telephone No	
6	Activity (Tick whichever is applicable)	Manufacturer Authorized Distributor Authorized Dealer Authorized Stockiest Authorized Services Private Services
7	Income Tax Permanent Account Number OR VAT Number	
8	No of employees in the department.	

Page 1 of 2 Page 1 of 2 Page 1 of 2 Page 1 of 2 Page 2 on TROLLED COPY

Reviewed by MR

AM

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CHAIRMAN CTAISSIMPORT INTERNATIONAL

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Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. Emergency Numbers AS PER ISO 9001:2015



EMERGENCY NUMBERS

Sr. No	Details	Name & Adress	Contact Numbers

TITUTE OF MANAGEMENT & RESEARCH AND ARRANGEMENT & RESEARCH

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St. Francis Inst. Of Management & Research	Doc. Fire Equipment Preventile Maintenance Schedule	AS PER ISO 9001: 2015
Rev: 00	Rev. Date: 15.03.16	Dept.: Maintenance



FIRE EQUIPMENT PREVENTILE MAINTENANCE SCHEDULE

Dec.								
Nov.								
Oct.								
Sep.								
Aug.								
July								
June								
May								
Apr.								
Mar.								
Feb.								
Jan.								
dapadan								
No.								
No.	To de	Paris in .						8
		Jan. Feb.	Jan. Feb.	Jan. Feb.	Jan. Feb.	Jan. Feb.	Jan. Feb.	Jan. Feb.

Lo. Abhonse	Approved by: Chairman	ST. FRANCIS INSTITUTE OF MANAGEMENT & RESEARCH
Saste	Approved by: Director	ST. FRANCIS INSTITUTE OF MANAGEMENT & RESEARCH
	Reviewed by: War	ST. FEMOS INSTITUTE OF MANAGEMENT & REST (SO CONTROLLED COPY)

Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. List of Fire Equipment AS PER ISO 9001:2015



LIST OF FIRE CONTROL EQUIPMENT IN THE CAMPUS

Sr. No.	No of Fire Equipment	Capacity	Type of Fire Extinguishers	Location	Test Due On
					t
					•

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Reviewed by : MR

Approved by: Director

DIRECTOR

Approved by: Chairman

CHAIRMAN

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Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. of Management & Research
Doc. List of Machine (Water Pump) In the Campus
AS PER ISO 9001:2015



LIST OF MACHINE (WATER PUMP) IN THE SFIMAR CAMPUS

Sr. No	Machine No	Location	Brand Name	AMC Contractor	Remark		

Reviewed by: MR

ST. Approved by: Director
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Rev. Date: 15.03.16
Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. List of Air Condition in the SFIMAR Campus AS PER ISO 9001:2015



List of Air Condition in the SFIMAR Campus

Amount								
Bill Date Amount								
Bill No.								
Vendor Name								
Location/Department								
Item Number / Code								
Item Type								
Qut								
Unit (Kg/LTR)								
Name Of Company								
Item Category								
Item Name			Active enterphismate alternate					
Sr. No.			-					

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REVIEWED BY: MR. Management

Approved by Director

Approved by Chairman

Rev. Date: 15.03.16
Dept.: Maintenance

Doc. List of Siemens Conventional Fire Detection System St. Francis Inst. of Management & Research AS PER ISO 9001:2015



List of Siemens Conventional Fire Detection System In the SFIMAR Campus

Total Amt								
Amount Total Per Pic Amt								
VAT								
Bill Date								
Bill No								
Vendor Name								
Location/ Department								
Item Number								
Name of the Company								
Item Name								
Sr		5	APPROVED TO	esty, resorted	and the second	armera a	10 A	d'

the Appense	Approved by Chaithaif all management & Research
Shour	Approder CTR COR OF ST. FRANCIS INSTITUTE OF MANAGEMENT & RESEARCH
W. W. C. S.	Reviewed by: MR

ST, FRANCIS INSTITUT CONTROLLED COPY St. Francis Inst. of Management & Research Dept.: Maintenance Rev. Date: 15.03.16 Rev: 00



Doc. Closed Circuit Television Cameras Details AS PER ISO 9001:2015

CLOSED CIRCUIT TELEVISION CAMERAS DETAILS in sfimar campus

Sr. Item Name Category Company (Kg/LTR) Qut Item Type Item Number Location/ Vendor Bill No. Bill Amount Balance / Code Department Name Bill No. Bill Amount Balance / Code Department Name Category Company (Kg/LTR) Code Category Company Company Code Category Company Code Category		_	_	_	_	_	_	_	_	_	_	
Item Name Category Company (Kg/LTR) Qut. Item Type / Code Department Name Bill No. Bate Department Name Detection Date Category Company Company Company Code Department Name Category Date Code Department Name Code Department Date Code Department Date Code Department Date Code Department Date Date	Current Balance											
Item Name Category Company (Kg/LTR) Qut. Item Type Item Type Location/ Vendor Bill No.	Amount											
Item Name Unit Qut. Item Type Item Number Location/ Vendor Category Company (Kg/LTR) Qut. Item Type Department Name	Bill											
Item Name Category Company (Kg/LTR) Qut. Item Type	Bill No.											
Item Name Category Company (Kg/LTR) Qut. Item Type	Vendor Name											
Item Name Category Company (Kg/LTR) Qut. Item Type	Location/ Department											
Item Name Category Company (Kg/LTR) Qut. Item Type	Item Number / Code											
Item Name Of Unit Category Company (Kg/LTR)	Item Type											
Item Name Of Unit Category Company (Kg/LTR)	Qut											
Item Name Category	Unit (Kg/LTR)											
Item Name												
	Item Category											
Sr. No.												
	Sr. No.	in ten									3	

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ST. FRANCIS INSTITUTE OF MANAGEMENT & RESEARCH

Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. of Management & Research

Doc. Maintenance Dept. Objective

AS PER ISO 9001:2015



Maintenance Department Objective

Reviewed by: MR

Approved by: Director DIRECTOR

Approved by: Chairman

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Dept.: Maintenance

St. Francis Inst. of Management & Research

Doc. Objective Monitoring AS PER ISO 9001:2015



Maintenance Department Objective Monitoring

Sr. No.	Period	Target	Status achieved/ In Progress
			,

Reviewed by: MR

Approved by: Director DIRECTOR

ST. FRANCIS INSTITUTE OF MANAGEMENTESEARCH

Approved by Chairman

ST. FRANCIS INSTITUTE OF MANAGEMENT & RESEARCH

Rev. Date: 15.03.16

Dept.: Maintenance

St. Francis Inst. of Management & Research Doc. List of Water Purifier

AS PER ISO 9001:2015



List of Water Purifier in the sfimar campus

	Sr. No.	Machine No	Location	Brand Name / Model	AMC Contractor	AMC Period	Remark
-							
-							

Reviewed by: MR

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Dept.: Maintenance

St. Francis Inst. of Management & Research

Doc. List of Water Cooler AS PER ISO 9001:2015



List of Water Cooler in the sfimar campus

Sr. No.	Machine No	Location	Brand Name / Model	AMC Contractor	AMC Period	Remark
	OSC CREATE SE					

Reviewed by: MR

Approved by: Director

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Approved by: Chairman

CHAIRMAN

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Rev. Date: 15.03.16

St. Francis Inst. of Management & Research Doc. Sfimar & Mdp Building Inspection Report AS PER ISO 9001:2015



Dept.:	Maintenance				SFEMAS OF STEMAS OF STEMAS
	<u>SFIMAR</u>	<u>& MDP BUILI</u>	DING INSPI	ECTION REP	<u>ORT</u>
			Date of	Inspection:	
	Inspect	ion was done by l	Maintenance In	-charge and tea	m
found th	e following rep	nly inspected the SFIMA airs or new fixing to be	e made.		
Sr. No	Location	Observation	Suggestion	Date of Closing	Remarks
		Sa	128	Aro. Al	thonte
Review	ved by MR	Approvede	CTOR (NBINGOTOE OF	CHAIR SAPPRAVE SPAN	MAN Shainhanot

MANAGEMEN

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St. Francis Institute of Management & Research

Approved by AICTE and affiliated to University of Mumbai (Grade 'A' Accredited by NAAC, An ISO 9001:2015 Certified Institute)

Mt. Poinsur, S.V.P. Road, Borivali (West), Mumbai - 400103
Tel.: 2891 7089, 2892 9156, 2890 6567 (MMS) / 2891 7096 (PGDM) / 2895 8403 (MMM/MFM)
E-mail: info@sfimar.org Website : www.sfimar.org

IT Department Maintenance Policy

The Institute has a definite and systematic mechanism for the maintenance and upkeep of IT facilities. Some of them are maintained by the internal in-house IT Team; external agencies maintain some on-demand as needed. A Technical IT Team has been appointed who takes care of regular maintenance of IT infrastructure on the campus.

A 'maintenance register' is maintained wherein complaints regarding repairs and maintenance of various facilities in the campus are registered by the staff members and regularly attended by concerned technical persons.

The following table depicts the schemes for maintenance of some significant facilities in the campus either by our Internal IT Team or by some external agency on-demand basis and its typical frequency -

Facility on the campus	Туре	Frequency of maintenance
Website	AMC	Yearly or as per need
Desktop	INHOUSE	Yearly or as per need (Inhouse Technical Team Support)
Laptop	INHOUSE	Yearly or as per need (Inhouse
Printer	AMC	Yearly

MUMBAI 400103. St. Francis Institute of Management & Recreace Mount Poinsur, S. V. P. Road, Borivali (W), Mumbai – 400 103.

Rev. Date: 15.03.16

Dept.: Computer Centre

St. Francis Inst. of Manageme & Research Doc. Title: Labs & Classrooms Formatting Schedule AS PER ISO 9001: 2015



Lab / Classroom P.C's Formatting Schedule 2015-2016

S.No	Lab No	Туре	Floor	No of Nodes	Date of Formatting	Sign
1	105	Lab	First	82	30/5/16 - 31/5/16	H/P
2	109	Lab	First	43	31/5/16	H/P
3	203	Lab	Second	48	1/6/16	Р
4	209	Lab	Second	43	2/6/2016 - 6/6/16	H/P
5	210	Lab	Second	42	7/6/16 - 8/6/16	Н
6	Digital Library	Lab	Ground	10	31/5/2016	H/P
8	G04	Classroom	Ground	1	09/06/16	Н
9	G05	Classroom	Ground	1	09/06/16	Н
10	G14	Classroom	Ground	1	09/06/16	Н
11	Room No 102	Classroom	First	1	09/06/16	Н
12	Room No 103	Classroom	First	1	09/06/16	Н
13	Room No 104	Classroom	First	1	09/06/16	Н
14	Room No 201	Classroom	Second	1	10/06/16	Н
15	Room No 202	Classroom	Second	1	10/06/16	Н
16	Room No 203	Classroom	Second	1	1/6/16	Р
17	Room No 204	Classroom	Second	1	10/06/16	Н
18	Room No 205	Classroom	Şecond	1	10/06/16	Н
19	Room No 303	Classroom	Third	4.	17/06/16	Н
20	Room No 304	Classroom	ibird-	3 1	11/6/16	В, н

DIRECTOR

ST. FRANCIS INSTITUTE OF MANAGEMENT & RESEARCH

ST. FRANCIS INSTITUTE OF MANAGEMENT & RESEARCH

MUMBAI Reviewed by: MR

Approved by: Director

Approved by: Chairman

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Rev. Date: 15.03.16

Dept.: Computer Centre

St. Francis Inst. of Management & Research Doc. Title: SFIMAR CC Circular **AS PER ISO 9001: 2015**

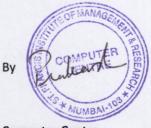


SFIMAR/CC-05

Date: 13/5/2016

All Students, Faculty & Staff Members are hereby informed that Classrooms PC's, Lab No 105,109,203,209,210 & Digital Library would undergo their annual maintenance process w.e.f 13rd May 2016.

All are required to take their data back-ups from the respective Classrooms & labs latest by 21st May2016



Computer Centre

MUMBAL Reviewed by: MR DIRECTOR

MAMAGEMENT BY: PLIS ENTOH

MApproved by Chairman

Rev. Date: 15.03.16

Dept.: Computer Centre

St. Francis Inst. of Management & Besearch Doc. Title: Labs& Classrooms Formatting Schedule AS PER ISO 9001: 2015



Lab / Classroom P.C's Formatting Schedule 2016-2017

S.No	Lab No	Туре	Floor	No of Nodes	Date of Formatting	Sign
1	105	Lab	First	79	16/6/17 - 19/6/17	H/P
2	109	Lab	First	43	6/6/17	Н
3	203	Lab	Second	48	15/6/17	Р
4	209	Lab	Second	43	20/6/17	Н
5	210	Lab	Second	42	15/6/17	Р
6	Digital Library	Lab	Ground	19	21/6/17	Н
8	G04	Classroom	Ground	1	19/6/17	Н
9	G05	Classroom	Ground	1	19/6/17	Н
10	G14	Classroom	Ground	1	19/6/17	Н
11	Room No 102	Classroom	First	1	19/6/17	Н
12	Room No 103	Classroom	First	1	19/6/17	Н
13	Room No 104	Classroom	First	1	19/6/17	Н
14	Room No 107	MDP	First	1	21/6/17	Н
15	Room No 201	Classroom	Second	1	20/6/17	Н
16	Room No 202	Classroom	Second	1	20/6/17	Н
17	Room No 203	Classroom	Second	1	20/6/17	Р
18	Room No 204	Classroom	Second	1	20/6/17	Н
19	Room No 205	Classroom	Second	1	20/6/17	Н
20	Room No 303	Classroom	Third	4	20/6/17	Н
21	Room No 304	Classroom	Third	1	20/6/17	Н



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Dept.: Computer Centre

St. Francis Inst. of Management & Research Doc. Title: SFIMAR CC Circular AS PER ISO 9001: 2015



SFIMAR/CC-06

Date:29/5/2017

All Students, Faculty & Staff Members are hereby informed that Classrooms PC's, Lab No 105,109,203,209,210 & Digital Library would undergo their annual maintenance process w.e.f 5th June 2017.

All are required to take their data back-ups from the respective Classrooms & labs latest by 04thJune 2017

Computer Centre

Rev. Date: 15.03.16

Dept.: Computer Centre

St. Francis Inst. of Management & Research Doc. Title: Labs& Classrooms Formatting Schedule AS PER ISO 9001: 2015



Lab / Classroom P.C's Formatting Schedule 2017-2018

S.No	Lab No	Туре	Floor	No of Nodes	Date of Formatting	Sign
1	105	Lab	First	79	28/05/2018	H/P
2	109	Lab	First	43	4/06/2018	Р
3	203	Lab	Second	48	7/06/2018	Р
4	209	Lab	Second	43	16/05/2018	Р
5	210	Lab	Second	42	21/05/2018	Р
6	Digital Library	Lab	Ground	19	15/05/2018	Р
8	G04	Classroom	Ground	1	21/05/2018	Н
Н	G05	Classroom	Ground	1	21/05/2018	Н
10	G14	Classroom	Ground	1	21/05/2018	Н
11	Room No 102	Classroom	First	1	21/05/2018	Н
12	Room No 103	Classroom	First	1	21/05/2018	Н
13	Room No 104	Classroom	First	1	21/05/2018	Н
14	Room No 107	MDP	First	1	22/05/2018	Н
15	Room No 201	Classroom	Second	1	22/05/2018	Н
16	Room No 202	Classroom	Second	1	22/05/2018	Н
17	Room No 203	Classroom	Second	1	21/05/2018	Н
18	Room No 204	Classroom	Second	1	21/05/2018	Н
19	Room No 205	Classroom	Second	1	21/05/2018	Н
20	Room No 303	Classroom	Third	4	22/05/2018	Н
21	Room No 304	Classroom	Third	1	22/05/2018	Н

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Rev. Date: 15.03.16

Dept.: Computer Centre

St. Francis Inst. of Management & Research Doc. Title: SFIMAR CC Circular AS PER ISO 9001: 2015



SFIMAR/CC-07

Date:24/04/2018

All Students, Faculty & Staff Members are hereby informed that Classrooms PC's, Lab No 105,109,203,209,210,303 & Digital Library would undergo their annual maintenance process w.e.f 8th May 2018.

All are required to take their data back-ups from the respective Classrooms & labs latest by 7^{th} May 2018

Computer Centre

Rev. Date: 15.03.16

Dept.: Computer Centre

St. Francis Inst. of Management & Research Doc. Title: Labs& Classrooms Formatting Schedule AS PER ISO 9001: 2015



Lab / Classroom P.C's Formatting Schedule 2018-2019

S.No	Lab No	Type	Floor	No of Nodes	Date of Formatting	Sign
1	105	Lab	First	79	28/05/2019	Р
2	109	Lab	First	43	3/06/2019	Р
3	203	Lab	Second	61	7/06/2019	Р
4	209	Lab	Second	43	16/05/2019	Н
5	210	Lab	Second	42	20/05/2019	Н
6	Digital Library	Lab	Ground	19	15/05/2019	Н
8	G04	Classroom	Ground	1	21/05/2019	Н
9	G05	Classroom	Ground	1	21/05/2019	Н
10	G14	Classroom	Ground	1	21/05/2019	Н
11	Room No 102	Classroom	First	1	21/05/2019	Н
12	Room No 103	Classroom	First	1	21/05/2019	Н
13	Room No 104	Classroom	First	1	21/05/2019	Н
14	Room No 107	MDP	First	1	22/05/2019	Н
15	Room No 201	Classroom	Second	1	22/05/2019	Н
16	Room No 202	Classroom	Second	1	22/05/2019	Н
17	Room No 203	Classroom	Second	1	21/05/2019	Н
18	Room No 204	Classroom	Second	1	21/05/2019	Н
19	Room No 205	Classroom	Second	1	21/05/2019	Н
20	Room No 303	Classroom	Third	4	22/05/2019	Н
21	Room No 304	Classroom	Third	1	22/05/2019	Н

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Dept.: Computer Centre

St. Francis Inst. of Management & Research Doc. Title: SFIMAR CC Circular AS PER ISO 9001: 2015



SFIMAR/CC-08

Date:03/05/2019

All Students, Faculty & Staff Members are hereby informed that Classrooms PC's, Lab No 105,109,203,209,210,303 & Digital Library would undergo their annual maintenance process w.e.f 13th May 2018.

All are required to take their data back-ups from the respective Classrooms & labs latest by $11^{\rm th}$ May 2019

Computer Centre

Rev. Date: 15.03.16

Dept.: Computer Centre

St. Francis Inst. of Management & Research Doc. Title: Labs and Classrooms Formatting Schedule AS PER ISO 9001: 2015



Labs / Classroom PC's Formatting Schedule 2019 - 2020

Sr. No.	Lab No.	Туре	Floor	No. of Nodes	Date of Formatting	Sign
1	105	Lab	1 st Floor	79	5-6-2020	Н
2	109	Lab	1st Floor	43	10-6-2020	Н
3	203	Lab	2 nd Floor	62	12-6-2020	Н
4	209	Lab	2 rd Floor	43	16-6-2020	Н
5	210	Lab	2 nd Floor	43	17-6-2020	Н
6	Digital Library	Lab	Ground Floor	20	19-6-2020	Н
7	G04	Classroom	Ground Floor	1	22-6-2020	Н
8	G05	Classroom	Ground Floor	1	22-6-2020	Н
9	G14	Classroom	Ground Floor	1	22-6-2020	Н
10	Room No. 102	Classroom	1 st Floor	1	24-6-2020	Н
11	Room No. 103	Classroom	1st Floor	1	24-6-2020	Н
12	Room No. 104	Classroom	1 st Floor	1	24-6-2020	Н
13	Room No. 107	MDP	1 st Floor	1	24-6-2020	Н
14	Room No. 201	Classroom	2 nd Floor	1	26-6-2020	Н
15	Room No. 202	Classroom	2 nd Floor	1	26-6-2020	Н
16	Room No. 204	Classroom	2 nd Floor	1	26-6-2020	Н
17	Room No. 205	Classroom	2 nd Floor	1	26-6-2020	Н
18	Room No. 303	Classroom	3 rd Floor	4	29-6-2020	Н
19	Room No. 304	Classroom	3 rd Floor	1	29-6-2020	Н

Rev. Date: 15.03.16

Dept.: Computer Centre

St. Francis Inst. of Management & Research Doc. Title: Labs and Classrooms Formatting Schedule AS PER ISO 9001: 2015



SFIMAR/CC-09

Date:29/05/2020

Due to Covid-19 - Lockdown started from Mar 2019, so all Annual Maintenance Activities were carried in the Month of June for Lab's 105, 109, 203, 209, 210, 303, Digital Library and Classroom.

